



PANNÓNIA
ÉLETBIZTOSÍTÓ

CIG PANNONIA LIFE INSURANCE PLC.

**CONSOLIDATED FINANCIAL STATEMENTS
AND CONSOLIDATED BUSINESS REPORT FOR
THE YEAR 2013, PREPARED ACCORDING TO
THE INTERNATIONAL FINANCIAL
REPORTING STANDARDS ACCEPTED BY THE
EUROPEAN UNION**

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This is an English translation of the Independent Auditors' Report on the 2013 statutory Consolidated Financial Statements of CIG Pannónia Életbiztosító Nyrt. issued in Hungarian. If there are any differences, the Hungarian language original prevails. This report should be read in conjunction with the complete statutory Consolidated Financial Statements it refers to.

Independent Auditors' Report

To the shareholders of CIG Pannónia Életbiztosító Nyrt.

Report on the Consolidated Financial Statements

We have audited the accompanying 2013 consolidated financial statements of CIG Pannónia Életbiztosító Nyrt. (hereinafter referred to as "the Company") and its subsidiaries, which comprise the consolidated statement of financial position as at 31 December 2013, which shows total assets of THUF 54,143,536, the consolidated statement of comprehensive income, which shows loss for the year of THUF 582,681, and the consolidated statements of changes in equity and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with International Financial Reporting Standards, as adopted by the EU and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with the Hungarian National Standards on Auditing and applicable laws and regulations in Hungary. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements give a true and fair view of the consolidated financial position of CIG Pannónia Életbiztosító Nyrt. and its subsidiaries as at 31 December 2013, and of their consolidated financial performance and their consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the EU.



Other Matters

The attached annual report has been prepared for consideration by the owners at the forthcoming general meeting of the Company. As such, it does not reflect the possible effects of the resolutions which will be taken at this general meeting. Consequently, this Independent Auditor's Report and the attached annual report are not those that should be filed and issued by the Company as required by laws.

Report on the Consolidated Business Report

We have audited the accompanying 2013 consolidated business report of CIG Pannónia Életbiztosító Nyrt. and its subsidiaries.

Management is responsible for the preparation of the consolidated business report in accordance with the provisions of the Hungarian Act on Accounting. Our responsibility is to assess whether this consolidated business report is consistent with the consolidated financial statements prepared for the same business year. Our work with respect to the consolidated business report was limited to the assessment of the consistency of the consolidated business report with the consolidated financial statements, and did not include a review of any information other than that drawn from the audited accounting records of the Company and its subsidiaries.

In our opinion, the 2013 consolidated business report of CIG Pannónia Életbiztosító Nyrt. and its subsidiaries is consistent with the data included in the 2013 consolidated financial statements of CIG Pannónia Életbiztosító Nyrt. and its subsidiaries.

Budapest, 12 March 2014

KPMG Hungária Kft.
Registration number: 000202

Leposa Csilla
Leposa Csilla
Partner

Boros Judit
Boros Judit
Professional Accountant
Registration number: 005374

CIG PANNONIA LIFE INSURANCE PLC.

**Consolidated Financial Statements for the year
2013, prepared according to the International
Financial Reporting Standards accepted by the
European Union**

12 March 2014

Consolidated Statement of Financial Position

Data in THUF

ASSETS	Notes	31 December 2013	31 December 2012
Intangible Assets	18	1 106 048	1 050 997
Property, plant and equipment	19	100 074	149 966
Deferred tax asset	15	297 359	0
Deferred acquisition costs	20	676 447	981 517
Reinsurer's share of technical reserves	28	550 965	373 112
Investments in jointly controlled companies	21	195 401	110 867
Available-for-sale financial assets	22	5 914 948	5 015 063
Investments for policyholders of unit-linked life insurance policies	23	39 627 847	34 482 866
Financial assets – investment contracts	24	720 036	915 684
Financial assets – embedded derivatives	35	382 466	351 068
Receivables from insurance policies and other receivables	25	3 166 559	3 337 702
Other assets and prepayments	26	76 641	70 934
Cash and cash equivalents	27	1 328 745	3 095 184
TOTAL ASSETS		54 143 536	49 934 960
LIABILITIES			
Technical reserves	28	4 938 483	4 283 054
Technical reserves for policyholders of unit-linked life insurance policies	30	39 627 847	34 482 866
Investment contracts	31	720 036	915 684
Liabilities from the issue of interest-bearing shares	35	1 988 022	1 751 196
Loans and financial reinsurance	32	3 051 337	3 771 252
Liabilities from insurance	33	888 199	1 103 162
Other liabilities and provisions	34	837 507	1 775 941
TOTAL LIABILITIES		52 051 431	48 083 155
NET ASSETS		2 092 105	1 851 805
SHAREHOLDERS' EQUITY			
Share capital	36	2 531 328	2 531 328
Capital reserve	36	15 936 886	15 936 886
Other capital contributions	37	0	499 645
Other reserves	38	56 498	-7 540
Retained earnings		-16 432 607	-17 108 514
EQUITY ATTRIBUTABLE TO THE COMPANY'S SHAREHOLDERS		2 092 105	1 851 805
Non-controlling interest		0	0
TOTAL SHAREHOLDER'S EQUITY		2 092 105	1 851 805

Budapest, 12 March 2014

Consolidated Statement of Comprehensive Income

Data in THUF

	megj.	2013	2012
Gross written premium		21 367 377	24 698 912
Changes in unearned premiums reserve		-301 874	-329 348
Earned premiums, gross		21 065 503	24 369 564
Ceded reinsurance premiums		-815 201	-746 704
Earned premiums, net	8	20 250 302	23 622 860
Premium and commission income from investment contracts	9	190 007	274 995
Investment income	10	791 033	1 540 574
Share of the profit of associates and joint ventures accounted for using the equity method	10	81 034	51 217
Other operating income	11	862 219	887 151
Other income		1 924 293	2 753 937
TOTAL INCOME		22 174 595	26 376 797
Claim payments and benefits, claim settlement costs	12	-8 519 773	-7 151 245
Net changes in value of the life technical reserves and unit-linked life insurance reserves	12	-5 365 863	-9 622 039
Investment expenses	10	-646 019	-527 766
Change in the fair value of liabilities relating to investment contracts		-40 629	-24 867
Changes in fair value of assets and liabilities relating to embedded derivatives		31 398	84 893
Investment expenses, changes in reserves and benefits, net		-14 540 886	-17 241 024
Fees, commissions and other acquisition costs	13	-5 263 635	-8 330 074
Administration costs	14	-3 242 847	-3 528 501
Operating costs		-8 506 482	-11 858 575
PROFIT/LOSS BEFORE TAXATION		-872 773	-2 722 802
Tax expenses	15	-7 267	-752
Deferred tax income	15	297 359	0
PROFIT/LOSS AFTER TAXATION		-582 681	-2 723 554
Comprehensive income, wouldn't be reclassified to profit or loss in the future	16	0	151
Comprehensive income, would be reclassified to profit or loss in the future	16	64 039	75 379
Other comprehensive income	16	64 039	75 530
TOTAL COMPREHENSIVE INCOME		-518 642	-2 648 024

Consolidated Statement of Comprehensive Income

Data in THUF

	megj.	2013	2012
Profit/loss after taxation attributable to the Company's shareholders		-582 681	-2 723 554
Total comprehensive income to NCI		0	0
PROFIT/LOSS AFTER TAXATION		-582 681	-2 723 554
Total comprehensive income attributable to the Company's shareholders		-518 642	-2 648 024
Total comprehensive income to NCI		0	0
TOTAL COMPREHENSIVE INCOME		-518 642	-2 648 024
EARNINGS PER SHARE			
Basic earnings per share (HUF)	17	-9	-43
Diluted earnings per share (HUF)	17	-9	-43

Budapest, 12 March 2014

Consolidated Changes in Equity 2013

Data in THUF

	Notes	Share capital	Capital reserve	Other capital contributions	Other reserves	Retained earnings	Equity of the shareholders of the Company	NCI	Total shareholders' equity
Balance on 31.12.2012		2 531 328	15 936 886	499 645	-7 540	-17 108 514	1 851 805	0	1 851 805
							0		0
Total comprehensive income							0		0
Other comprehensive income	16				64 038		64 038		64 038
Losses in reporting year						-582 681	-582 681		-582 681
							0		0
Transactions with capital owners, directly accounted in own capital							0		0
Other capital contributions	37			758 943			758 943		758 943
Termination of other capital contribution				-1 258 588		1 258 588	0		0
									0
Balance on 31.12.2013		2 531 328	15 936 886	0	56 498	-16 432 607	2 092 105	0	2 092 105

Consolidated Changes in Equity 2012

Data in THUF

	Notes	Share capital	Capital reserve	Other capital contributions	Other reserves	Retained earnings	Equity of the shareholders of the Company	NCI	Total shareholders' equity
Balance on 31.12.2011		2 531 328	15 936 886	184 352	-83 070	-14 384 960	4 184 536	0	4 184 536
Total comprehensive income									
Other comprehensive income	16				75 530		75 530		75 530
Losses in reporting year						-2 723 554	-2 723 554		-2 723 554
Transactions with capital owners, directly accounted in own capital									
Other capital contributions	37			315 293			315 293		315 293
Balance on 31.12.2012		2 531 328	15 936 886	499 645	-7 540	-17 108 514	1 851 805	0	1 851 805

Consolidated Statement of Cash Flows

Data in THUF

	megj.	2013.	2012.
Profit/loss after taxation		-582 680	-2 723 554
Modifying items			
Depreciation and amortization	14	333 282	262 157
Booked impairment	18, 40	89 857	542 610
Result of sales of assets	19	0	589
Other capital contributions	37	758 943	315 293
Translation difference	16	-1	151
Exchange rate changes	10	88 732	-353 152
Share of the profit or loss of associates and joint ventures accounted for using the equity method	21	-81 034	-51 217
Changes of assets and liabilities relating to embedded derivatives, net	35	-31 398	-84 893
Deferred tax	15	-297 359	0
Interest cost	10	448 642	374 459
Change of active capital items:			
Increase / decrease of deferred acquisition costs (-/+)	20	305 070	2 435 395
Increase / decrease of investments for policyholders of unit-linked life insurance policies (-/+)	23	-5 144 981	-8 354 494
Increase / decrease of financial assets – investment contracts (-/+)	24	195 648	1 378
Increase / decrease of receivables from insurance contracts and other receivables (-/+)	25	81 286	-814 645
Increase / decrease of reinsurer's share from technical reserves (-/+)	28	-177 854	-305 142
Increase / decrease of other assets and active accrued and deferred items (-/+)	26	-5 707	223 146
Increase / decrease of technical reserves (+/-)	28	655 429	1 874 320
Increase / decrease of liabilities from insurance (-/+)	33	-214 963	67 427
Increase / decrease of investment contracts (+/-)	31	-195 648	-1 378
Increase / decrease of technical reserves due to unit-linked life insurance (+/-)	30	5 144 981	8 354 494
Increase / decrease of other liabilities (+/-)	34	-938 432	445 593
NET CASH FLOW FROM OPERATING ACTIVITIES		431 813	2 208 537

Consolidated Statement of Cash Flows

Data in THUF

CASH FLOW FROM INVESTING ACTIVITIES	Notes	2013.	2012.
Purchase / sales of debt instruments (-/+)	22	-836 391	-2 966 647
Purchase /sales of capital instruments (-/+)	22	545	691 892
Purchase of tangible and intangible assets (-)	18, 19	-445 932	-594 247
Sales of tangible and intangible asset (+)	18, 19	107 491	97 826
Purchase of subsidiaries /shares (-)	1	-3 501	-51 910
CASH FLOW FROM INVESTING ACTIVITIES		-1 177 788	-2 823 086
CASH FLOW FROM FINANCING ACTIVITIES	Notes	2013.	2012.
Securing loans	32	715 085	2 671 564
Repayment of loans	32	-1 717 951	-4 636 167
Proceeds from issue of interest-bearing shares	35	0	1 410 854
CASH FLOW FROM FINANCING ACTIVITIES		-1 002 866	-553 749
Impacts of exchange rate changes		-17 598	-59 402
Net increase / decrease of cash and cash equivalents (+/-)		-1 766 439	-1 227 700
Cash and cash equivalents at the beginning of the period		3 095 184	4 322 884
Cash and cash equivalents at the beginning of the period		1 328 745	3 095 184

I GENERAL INFORMATION

CIG Pannónia Life Insurance Plc. (the Company) is a public limited company registered in Hungary. Registered seat: I Flórián sqr., 1033 Budapest, Hungary.

The Company and its consolidated undertakings, representing together the Group, deal with the sale of unit-linked life insurance, term life insurance, endowment insurance, riders, health insurance, non-life insurance and with investment fund management. Following the obtainment of the insurance permit issued by the Hungarian Financial Supervisory Authority, the Company has carried out insurance activities from the first calendar year of its operation, from May 2008. Its primary activity was underwriting life insurance policies. The Group launched its non-life insurance activity in 2010, while health insurance activity was launched in 2012.

The Group carries out its activities in Hungary, Slovakia, Romania, Poland and Lithuania. In Romania until 20 December 2011 the operation was made by a branch office, after that via cross-border activities. In Slovakia the cross-border activity has been operated since the beginning of operations in 2010. The Group launched its cross-border activity during 2012 in Poland and in Lithuania during 2013.

The following subsidiaries of the Company were fully consolidated in the consolidated financial statements:

Name of subsidiary	Activity	Country	Share at 31 December 2013	Share at 31 December 2012
CIG Pannónia First Hungarian General Insurance Ltd.	Non-life insurance	Hungary	100%	100%
CIG Pannónia Service Center LLC.	Administration, IT services, settlement of claims	Hungary	100%	100%
Pannónia PI-ETA Funeral Services LLC.	Funeral services	Hungary	100%	100%
TISIA Expert S.r.l.	Advisory	Romania	100%	100%

The following jointly controlled companies of the Company are included in the consolidated financial statements, by using the equity method:

Name of jointly controlled company	Activity	Country	Share at 31 December 2013	Share at 31 December 2012
Pannónia CIG Fund Manager Ltd. (earlier: Pannónia Investment Services Ltd.)	Fund management; portfolio management	Hungary	46%	41%
Pannónia Pension Fund Service Provider Ltd.	Other activities auxiliary to insurance and pension funding	Hungary	0%	20%

The Company acquired a 20% share both in Pannónia Investment Services Ltd. and in Pannónia Pension Fund Service Provider Ltd. at 3 August 2011.

The Company acquired an additional 21% share in Pannónia Investment Services Ltd. at 1 December 2012, as the considerable influence of the Company increased to 41%.

On 4 November 2013, having used its call option recorded in the deed of foundation, the Insuer called 4 percent from Pannónia CIG Fund Manager Ltd.'s ownership share. In addition, it purchased a share package from Pannónia Pension Fund that embedded a 1 percent share in Pannónia CIG Fund Manager Ltd., thus it already has a 46 percent ownership share. Parallel to this, the company sold its 20 percent share in Pannónia Pension Fund Service Provider Ltd. to the Fund.

The consolidation method of the companies is described in Note 3.1.

The Company has no other subsidiaries, associated companies or joint ventures.

The owners of the Company are Hungarian and foreign private individuals and legal entities, from these investors, only the share of VITON Vagyonkezelő Kft. exceed 10%. The shares of the Company are traded on the Budapest Stock Exchange (BSE) under the name CIGPANNONIA. The CIGPANNONIA shares were issued in October 2010, whereby the publicly issued new shares were subscribed (10.850.000 shares), and the Company received HUF 9,3 billion new equity. After the new shares were created at KELER, the Company initiated their listing in category "B" on the BSE. The first trading day was 8 November 2010. From 12 April 2012 the shares of the Company are listed in category "A" on BSE, however CIG Pannónia's shares became main component of the BUX index.

2 STATEMENT OF COMPLIANCE WITH THE INTERNATIONAL FINANCIAL REPORTING STANDARDS AND BASIS OF MEASUREMENT

2.1 Compliance with the International Financial Reporting Standards

These consolidated financial statements have been prepared in accordance with the International Financial Reporting Standards that have been adopted by the European Union (EU IFRSs). The EU IFRSs include standards and interpretations issued by the International Accounting Standards Board (IASB) and the International Financial Reporting Interpretations Committee (IFRIC).

The annual general meeting of shareholders which is authorized to approve the financial statements may request that amendments be made before accepting them.

2.2 Basis of measurement

The consolidated financial statements have been prepared on a historical cost basis, except for the following assets and liabilities which are stated at their fair value: derivative financial instruments, financial instruments at fair value through profit or loss, and available-for-sale financial instruments.

2.3 Functional and presentation currency

The consolidated financial statements are presented in Hungarian forints (HUF), which is the Group's presentation currency. The Hungarian forint (HUF) is the functional currency for all of the Group's businesses in its operations in Hungary. For the subsidiary operated in Romania the Romanian lei (RON) is the functional currency. The financial statements are presented in Hungarian forints (HUF), rounded to the nearest thousand, except as indicated.

2.4 Use of estimates and assumptions

The preparation of financial statements in compliance with the EU IFRSs requires management to make judgments, estimates and assumptions that affect the applied accounting policies and the reported amounts of assets and liabilities, income and costs. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the year in which the estimate is revised, if the revision affects only that year, or in the year of the revision and future years if the revision affects both current and future years. The estimates used by the Group are presented in Note 4 Estimates and Assumptions.

3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The significant accounting policies applied to prepare the consolidated financial statements are set out below. The accounting policies have been applied consistently to the periods of operation presented by these consolidated financial statements.

3.1 Basis of consolidation

The consolidated financial statements incorporate the assets, liabilities and the results of operations at the Company and its consolidated undertakings. Subsidiary undertakings are the entities in which the Group directly or indirectly has the power to govern the financial and operational activities. The financial statements of subsidiaries are included in the consolidated financial statements from the date that control commences until the date that control ceases.

For business combinations the goodwill is calculated as follows when control is acquired: the fair value of the assets transferred by the acquirer, plus the holding of the owners without a controlling interest, net of the fair value of the acquired subsidiaries' identifiable and recognized net assets. If such difference is negative, the amount is immediately charged to profit or loss.

Intercompany transactions, balances and unrealized gains on transactions between group companies are eliminated. Unrealized losses are also eliminated unless the transaction provides evidence of impairment of the asset transferred.

In the case of jointly controlled companies, the Group applies the requirements of IAS 31 Interests in Joint Ventures. Jointly controlled companies are firms which the Group controls jointly with other parties. The joint control of these companies takes place on the basis of a contract agreement, which requires the unanimous decision of the parties in respect of both the strategic and operational issues of the jointly controlled company.

In the case of jointly controlled companies, the Group decided to apply the equity method, according to IAS 28 Investments in Associates. On the basis of the equity method, the Group initially recognizes investments in a jointly controlled company at cost, after which it increases or reduces the book value by its share in the investee's profit or loss that has been realized since the acquisition. The Group's share in the investee's profit or loss must be recognized in the Group's profit or loss. The dividend, which received from the investee reduce the carrying amount of the investment.

3.2 Foreign currency translation

Foreign currency transactions are recorded in the reporting currency by applying the exchange rate between the reporting currency and the foreign currency at the date of the transaction to the amount of foreign currency. Exchange rate differences arising on the

settlement of monetary items at rates different from those at which they were initially recorded during the periods are recognized in the consolidated statement of comprehensive income in the period in which they arise.

Monetary assets and liabilities denominated in foreign currencies are re-translated at the functional currency rate of exchange prevailing at the end of reporting period. Items measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined. Foreign exchange differences on trade receivables and payables are included in operating profit, while foreign exchange differences on borrowings are recorded as financial income or expense. The impacts of period-end translations are accounted in the profit for the period, except for non-monetary items available for sale, where the impact of the translation is recorded under other comprehensive income. Assets and liabilities of the foreign subsidiary are translated into HUF based on the valid exchange rates of the National Bank of Hungary at the end of each reporting period, while revenues and costs are translated at the valid rates on the transaction dates. The effects of foreign exchange gains and losses arising from these translations of assets and liabilities are recognized in other comprehensive income as a component of capital.

3.3 Policy classification – unit-linked products

Insurance policies are defined as contracts under which the Company accepts significant insurance risk from the policyholder by agreeing to compensate the policyholder if a specified uncertain future event (the insured event) adversely affects the policyholder. The insurance risk is significant if, and only if, it is deemed at the inception of the policy that an insured event could cause the Company to have to finance significant additional payments in any scenario. Such policies remain insurance policies until all rights and obligations are extinguished or expire.

To establish the significance of an insurance risk the Company determines for each policy the extent to which the initial insurance risk (i.e. the difference between the amount payable upon the occurrence of a risk event after the policy is signed and the amount paid in at the time of the termination of the policy) exceeds the initial annual premium and the initial top-up payments.

The Company considers risks that exceed 5% to be significant. Policies with significant insurance risks are accounted as insurance policies; for policies not meeting this condition, and if there is a top-up premium payment at the start, the components related to regular and top-up premium payments are initially separated; the latter are accounted as investment contracts. The Company carries out again the test outlined above for components related to regular premium payments. If the test reveals that the insurance risk is significant, the component is accounted as an insurance policy, otherwise as an investment contract.

3.4 Insurance policies

IFRS 4 enables the Company to account for insurance policies in accordance with previous accounting policies. Accordingly, the Group presents insurance policies in its consolidated financial statements prepared according to the EU IFRSs, in accordance with past practice in compliance with the Hungarian accounting act (Act C of 2000 on Accounting), the government decree on the reporting obligation of insurance companies (Government Decree 192/2000 on the special provisions regarding the annual reporting and bookkeeping obligations of insurance companies) and the decree of the minister of finance on the allocation of reserves (Ministerial Decree 8/2001 issued by the Minister of Finance on the content, allocation and use of technical reserves) as follows:

3.4.1 Gross written premium

Premiums are recognized as income when earned. Premiums are recognized before the deduction of commissions and before any sales-based taxes or duties. When policies lapse due to non-receipt of premiums or lapse of interest, then all the related earned but not received premium income is offset against premiums. In accordance with local GAAP the Group also establishes a cancellation reserve for premiums due but not received (see Note 3.4. 4.(f)).

3.4.2 Claims and benefits

Claims, including payments relating to surrenders, are accounted for in the accounting period in which they are incurred. When claims are reported the Group allocates an RBNS reserve totaling the amount of the expected payment; when the claims are paid the reserve is then released and the claim payment settled. At the end of each reporting date a reserve is established for claims incurred but not yet reported (IBNR, see Note 3.4. 4.(c)). Reinsurance recoveries are accounted for in the same period as the related claim.

3.4.3 Acquisition costs

Acquisition costs comprise all direct and indirect costs arising from the selling of insurance policies. Deferred acquisition costs are recognized in the consolidated financial statements at the amount by which the direct acquisition costs and other deferrable first year commissions exceed the cost coverage initially collected, but no more than the entire amount of the initial cost coverage. Deferred acquisition cost is allocated on an individual basis, at policy level. All other acquisition costs are expensed as incurred.

Regarding the life segment, deferred acquisition costs are amortized at a rate based on the pattern of coverage received in respect of the related policies in accordance with the product plan and local GAAP. In the event that future income is not likely to cover deferred costs, the Group accounts for and eliminates the deferral at an appropriately reduced level, accounting the reduction immediately as costs. In case of unit-linked products this amortization is accounted for within the first two years of the policy.

Regarding the non-life segment, deferred acquisition costs are recognised with time proportional method, in the rate of the written unearned premiums. The Insurer recognised the deferred acquisition costs in the books, as far as the premiums of the later periods could cover them.

Renewal commission and other direct and indirect acquisition costs arising on developments and amendments to existing policies are expensed as incurred.

3.4.4 Measurement of technical liabilities

a) Unearned premium reserve

The proportion of gross premiums attributable to subsequent periods is deferred as an unearned premium reserve on a time proportional basis. Changes in this reserve are recognized in the profit or loss for the period.

b) Actuarial reserves

Actuarial reserves –related to the life segment- are calculated according to the product plans and HAL requirements in a prospective way. The amount of the reserve equals the discounted present value of the future liabilities less the discounted present value of future premiums, applying a predefined technical interest rate for discounting.

The Group in respect of some products applies the Zillmer reserve allocation method, which means that future benefits are taken into account on the expense side of the actuarial reserve, while future Zillmer premiums are considered on the income side. The Zillmer premium is the amount of the net premium and the portion of the premium used to amortize acquisition costs. When applying the Zillmer reserve method the Group assumed that the continuous cost coverage in the premium and the actual costs incurred would be the same in each period. For gross reserve allocation all of the expenses (benefits and costs) are shown on the expense side and the entire gross premium on the income side. This method implies that the gross reserve amount could turn negative due to the negative value of the cost reserve. However, the Group follows the prudent approach of not booking any negative reserve; actuarial reserves must reach a minimum value of zero, while any negative amount of the Zillmer reserve is recognized under deferred acquisition costs.

Regarding the non-life products, among the actuarial reserves, the Group applies third-party liability insurance annuity reserve. The third-party liability insurance annuity reserve covers the annuity liabilities of the third-party insurance, and the related costs. Until 31 December 2013, no such insurance claim was occurred, where annuity was determined, therefore, the mentioned reserve wasn't recognised by the Group in 2013.

c) Claim reserves

Reported but not settled claim reserve (RBNS) is based on the difference between the total estimated costs of all claims incurred and reported but not settled at the end of reporting period and the paid claims in respect of these together with related future claim settlement costs; the value of the reserve is determined per claim based on expert estimates.

The estimated, indirect (directly unallocated) claim settlements with the consideration of the proportion of the claim cost and claim payments of the reference year were added to the cost-reserve relating to the reported but not settled claims.

The Group lowers the amount of the RBNS reserve with the other reserves used to cover the event (e.g. unit-linked reserves not yet withdrawn, or regression reserve).

The Group allocates an itemized regression reserve in extent of the expected recover of regressive claims.

When allocating the claim reserves the incurred but not reported reserve (IBNR) is calculated separately. In the life insurance segment, IBNR is calculated as the higher of 6% of earned premiums for the year, or the average sum insured of a product in accordance with the local GAAP requirements. If a reliable estimation may be drawn up based on the available statistics, the IBNR is estimated using the run-off method. If that statistics are not available, the Group uses the method above.

In the non-life insurance segment, the Group also allocates an IBNR reserve for late claims incurred but not reported by the balance sheet date and for expected related costs. The IBNR reserve is 6% of the earned premium of the current year, with the exception of product-groups which are uncomparable to the average, in respect of the late claims. In case of products with less late claims - e.g. freight insurances - the IBNR reserve is 2% of the earned premium. The Group allocates IBNR reserve based on experimental data for products with high claim ratio or (until 2013) dynamically developing casco, TPM and products where more than three years existing statistics are available. For estimation of IBNR allocated based on empirical data, the Group used the run-off triangles method sorted by time of the occurrence and the notification of the historical claim payments and the amount of the relating reserves, with chain-ladder method. In case of the run-off factor the Group applies 6 % run-off factor in case of the allocation of IBNR reserves relating to TPM (due to the expected long-tail run-off of the claims), while in case of IBNR results of casco insurance the group applied 20 % of security allowance. For the appropriate actuarial estimation of IBNR reserve, the Group continuously collecting the historical data, relating to claim occurrences, notification dates, and the data relating to the late claims incurred until the record date but not reported.

d) Reserve for premium refunds dependent on profit

If the investment return on assets underlying the actuarial reserve exceeds the technical interest rate set forth in the product plan, at least 80 percent of the surplus yield is due to policyholders. Payments are made once every calendar year. If this surplus yield has not yet been settled at the reporting date the Group is obliged to increase the reserve for premium refunds according to the Hungarian regulations. The reserve is calculated on an accumulative, retrospective basis.

If an available-for-sale security serves as cover for the actuarial reserve, the Group will also allocate a reserve for premium refunds dependent on profit also for the bonus on such security. If the return is negative, the reserve can only be reduced by it until reaching the level calculated by the technical interest rate.

e) Reserve for premium refunds independent of profit

For policies where the conditions – no-claims, claim trends, or long-term customer bonuses – dictate that the Group undertakes a conditional premium refund, a reserve for premium refunds independent of profit is allocated to cover the amount of the expected premium refund. In accordance with the elapsed time from the risk-bearing date – and the determined (in compliance with the conditions of the expected development of the premium returns) - part of the reserve is allocated for each policy on the reporting date where the conditions for a premium refund prevail on the reporting date.

The Group allocates reserve for premium refunds independent of profit for unit-linked life insurance policies on policy basis where the clients were entitled to a loyalty bonus benefit based on the terms and conditions. Cross selling between policies (the expected probability of losing the right) is not taken into account. The reserve is depending on the elapsed time from the start of the cover and the product/bonus combination.

- Reserve allocation is made at the same time, when cost coverages are deductible from the policies (taking into account that premiums due to the Group are realised not steadily during the cover period).
- The reserve for premium refunds independent of profit cover bonus refunds to policyholder on the due date of loyalty bonuses.

The Group allocates the reserve taking into account the initial premium of the policy, the number of days from the start of the cover, product/bonus combination depend on reserve policy, and the expected probability of losing the right to the benefit.

Before 2013, the Group allocated the reserve for policies entitled to a loyalty bonus benefit, taken into account the number of days remaining until the bonus benefit, the measure of bonus benefit and the expected probability of losing the right to the benefit.

From 2013 the Group does not considerate the expected probability of losing the right to the benefit, however, taking into account that premiums are realised not steadily during the cover period.

Reasons of method change are the followings:

- Cost coverage, expenses and services relating to policies are realised not steadily during the cover period – the conditions for premium refund and the correlated new process of allocating reserve is act on the above.
- Lack of own empirical data, estimation of probability of losing the right to the benefit was unnecessary uncertainty element. The Group does not considerate the worst case scenario that most of the policyholder with loyalty benefit will lose the right to the benefit.

Effect of the method change relating to loyalty bonus (for the yearend 2013) is HUF 581,182 thousand decrease in the reserve for premium refunds independent of profit. New method resulted lower level of reserve because former method could not consider that premium refund services are realised not steadily, but progressively when refund conditions exist.

The effect of method change for the reserve for premium refunds independent of profit in 2012 would be decrease in amount of HUF 255,002 thousand relating to loyalty bonus services.

f) Cancellation reserve

The Group allocates a cancellation reserve in accordance with the local GAAP to provide coverage for the expected cancellations due to non-payment or termination. Regarding the life segment, in view of the product structure at the Group, the impact of the premium income received to cover refunds due to eliminating, reducing and temporarily suspending risks, as well as written premium receivables to be adjusted for the above reasons is not significant, and therefore the Group does not believe it is necessary to allocate a cancellation reserve on these grounds. 100% reserve is allocated for investment part of the unit-linked premiums due but not received, and the premium part relating to the amortized acquisition costs, in terms of the remainder the reserve is estimated on the strength of cancellation statistics for previous periods. For the traditional products, as well as premium part of the riders the Group allocates 100% cancellation reserve of the non-received premiums.

Regarding the non-life insurance segment of the Group, at the reporting date of the reference year, cancellation reserve was applied to cover the contractual premium refunds (due to the risks of the termination, reduction, or the temporary interruption), the amount to be corrected of the written premiums (due to the mentioned reasons) and the expected amount to be cancelled of the written premium receivables (due to non-payment).

As the determination basis of the cancellation reserve, the Group estimates the expected amount to be cancelled of the outstanding premium receivables from the number of refunded premiums-, the reduced or cancelled written premiums in 2013 and the amount of written premiums related to 2012. The amount of cancellation reserve includes individually determined cancellation reserves respect of outstanding contacts besides the expected cancelled written premiums consequently from the experienced data of cancellation.

g) Unit-linked life insurance reserves

Premiums paid for unit-linked products net of costs as specified in the terms and conditions are invested into an investment portfolio chosen by the policyholder and all investment risks are borne by the policyholder. Risk premiums and certain cost coverages are deducted from this investment. Unit-linked reserves are measured based on the underlying net asset value of the unitized investment funds on a continuous basis and as at the reporting date.

In respect of determining the amount of the unit-linked reserve, and ensuring the value of the underlying asset-backed the Group takes into account that the reserve level of the policies shall provide appropriate cover for those liabilities of the future that aren't covered by future premium incomes.

The level of reserves of multiple products, at the beginning of the life-cycle (typically in the first three years) is determined by several significant external factors, such as investment environment, yield level, and those are uncontrollable by the Group.

Due to the possible uncertainty of the mentioned factors, theoretically the applied reserves could be found insufficient, therefore the Group should have been increase the reserves of the policies, without the availability of the suitable coverage.

To avoid this situation, the Group uses prudent assumptions while estimating the sufficient amount of the reserves (in case of the years, when risk of the external/non-controllable factors are high) therefore the unexpected change of the yield environment couldn't cause under-reserving in the portfolio level.

After the beginning of the life-cycle of the products (typically from the fourth year), the mentioned uncertainty ceases. The Group adjusts by policies the sufficient level of the underlying reserves, as from this date the usage of the prudent assumptions is not needed. This adjustment is made by reallocating the deemed and real units.

Such reallocation was made in 2012 for the first time, as this was the first year in which the accurate values of the reserves are set sufficiently on the wide range of policies.

h) Liability adequacy test

At each reporting date, an assessment is made using current estimates of future cash flows as to whether the recognized technical reserves less deferred acquisition costs are sufficient to cover future cash flows. If that assessment shows that the carrying amount of the liabilities (less DAC) is insufficient in light of the estimated future net cash flows, the deficit is recognized first as impairment of DAC then by allocating additional reserves.

3.5 Investment contracts

3.5.1 Premiums paid

Amounts paid on investment contracts or on components, which primarily involve the transfer of financial risk such as long-term savings policies, are settled using deposit accounting methods, under which the amounts received reduced by the cost coverage specified in policy terms are recognized directly in the statement of financial position as liabilities to the investor.

3.5.2 Benefits

In case of investment contracts, benefits paid are not included in the statement of comprehensive income, their effects are presented as a reduction of the investment contract liabilities.

3.5.3 Acquisition costs

Acquisition costs comprise all direct and indirect costs arising from the sale of investment contracts. All acquisition costs are expensed as incurred. The portion of the accounted acquisition costs, which is covered by subsequent premiums for the investment contract, or if the policy is cancelled, then by returned commissions from brokers, is deferred until the cost coverage is received by the Group. The Group assesses the probability of recovery of deferred acquisition costs on an individual basis. If the coverage is not likely to be received for the deferred costs, or if the investment contract is cancelled, the Group cancels the deferral and accounts the cost to profit or loss.

3.5.4 Liabilities

All investment contract liabilities are designated on initial recognition as held at fair value through profit or loss. The financial liability in respect of investment contracts is measured based on the underlying net asset value of the unitized investment funds on the reporting date.

3.5.5 Premium and commission income from investment contracts

Premium income includes various premiums charged on investment and insurance policies. Fees charged for investment management services provided are recognized as revenue in the period when the services are provided. Annual investment fees and policy administration fees are recognized as revenue on an accrual basis. Costs of claims paid are recognized when benefits are paid.

3.6 Income and expenses relating financial transactions

Income and expenses relating financial transactions comprise dividend and interest income, interest expenses, gains and losses from exchange rate differences, and gains and losses (both unrealized and realized) arising from net fair value changes of financial assets measured at fair value through profit or loss. Interest received in respect of interest-bearing financial

assets measured at fair value through profit or loss is included in net gains and losses arising from fair value changes. Interest income, and expenses from loans, receivables and funds is accounted using the effective interest rate method.

3.7 Other operating income

3.7.1 Income from government grants

In case of the income from the received government grant, the Group ensures whether the criterias of the financial performance expected to be met. According to the accounting principle of matching revenues and expenses, the amount of the income (relating to the government grant) presented in the financial statement, is based on the the ratio of the incurred expenses in the current financial year. The split of the reveue between the periods is according to a systematic basis as the expenses are recognised.

3.8 Leases

Arrangements whereby substantially all the risks and benefits incidental to ownership of the assets are transferred to the Group are classified as financial leases. Financial leases are initially recognized at the fair value of the leased asset or, if lower, at the present value of the minimum lease payments. Subsequent measurements of leased assets are based on the classification of the asset.

Lease liabilities are measured following recognition at amortized cost, while interest is charged to the profit or loss of the period using the effective interest rate method.

Leasing agreements not classified as financial leases are accounted as operating leases. Assets leased under operating leases are not recognized in the statement of financial position, while lease payments are booked as expense in the statement of comprehensive income over the lease term.

3.9 Income taxes

Income tax costs include current and deferred taxes. Current and deferred taxes are charged to profit or loss, unless they are related to an item which must be accounted through equity or other comprehensive income, because then they must be recognized in equity or in other comprehensive income together with the related income. Current income tax is the tax expected to be paid on the taxable profit of the reporting year, calculated using tax rates that have been enacted or substantively enacted by the reporting date.

Deferred tax is accounted for the temporary differences between the accounting values of assets and liabilities in the statement of financial position and their values for tax purposes. Deferred tax assets are recognized for unutilized tax credits if it is likely that sufficient taxable profit will be available in the future against the deferred tax asset. Deferred tax assets and liabilities are measured using the tax rates expected to apply to taxable income in the years in which the temporary differences are reversed. Deferred tax assets and liabilities

are offset when there is a legally enforceable right to set off current tax assets against current tax liabilities which relate to income taxes imposed by the same taxation authority and the Group intends to settle its current tax assets and liabilities on a net basis.

3.10 Intangible assets

Intangible assets are carried at cost less accumulated amortization and accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the given item. Amortization is recognized on a straight-line basis over the estimated useful lives of the assets. Estimated useful lives and the amortization method are reviewed at the end of each annual reporting period, with the effects of any changes in estimates being accounted for on a prospective basis. Subsequent expenditure related to intangible assets is capitalized only if this results in future economic benefits for the Group. All other subsequent costs are accounted for as expense in the period when incurred. The Group only has intangible assets with definite useful lives; amortization rates of 14.5%-33% are applied. Amortization is charged to profit or loss under administration costs.

Goodwill acquired in business combinations is initially recognized under intangible assets in accordance with Note 3.1. Goodwill is subsequently recognized at cost net of impairment.

3.11 Property, plant and equipment

All items of property, plant and equipment are stated at cost, less accumulated depreciation and accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the given item. Subsequent expenses related to items of property, plant and equipment are capitalized only if this results in future economic benefits for the Group. All other subsequent costs are accounted for as expense in the period when incurred.

Depreciation is recorded from the date of first use and is calculated using the straight-line method over the estimated useful lives. Major renovations are depreciated over the remaining useful life of the related asset or to the date of the next major renovation, whichever is earlier. The following depreciation rates are applied:

Type of asset	Depreciation rate
Investment on rented property	50%
Motor vehicles	20%
Office and IT equipment	33%
Furniture and other fittings	14,5%

Residual values and useful lives are reviewed, and adjusted, if necessary, at the end of each reporting period. The carrying amount is written down immediately to the asset's recoverable amount if it is higher than the estimated recoverable amount.

Gains and losses on disposals are determined by comparing the disposal proceeds with the carrying amount and are recognized in the profit or loss for the period.

Property, plant and equipment include computers, office equipment, fixtures and vehicles at cost less accumulated depreciation and impairment losses. Acquisitions below HUF 100 thousand are written off in the year of acquisition.

3.12 Impairment of non-financial assets

Assets are tested for impairment if internal or external circumstances indicate that the asset may be impaired. Depreciated or amortized assets and cash generating units are tested for impairment if there is any indication that the carrying amount may not be recoverable.

For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash-flows (cash-generating units). An impairment loss is recognized for the amount by which the asset or cash-generating unit's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of the asset's fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

3.13 Financial assets

All financial assets are recognized and derecognized on the trade date when the purchase or sale of a financial asset is under a policy whose terms require delivery of the financial asset within the timeframe established by the market concerned. All financial assets are initially measured at fair value plus, in the case of financial assets not classified as at fair value through profit or loss, transaction costs.

Financial assets are derecognized when policy rights to receive cash flows from the financial assets expire, or where the financial assets have been transferred together with substantially all the risks and rewards of ownership.

Financial assets and liabilities are netted and presented in the statement of financial position when, and only when, the Group has a legal right to offset the amounts and intends either to settle on a net basis or to realize the asset and settle the liability simultaneously.

Financial assets are classified into different categories depending on the type of asset and the purpose for which it is acquired. Currently three different categories of financial assets are used: 'financial assets at fair value through profit or loss', 'loans and receivables' and 'available for sale (AFS)'.

3.13.1 Financial instruments measured at fair value through profit or loss

The financial instruments measured at fair value through profit or loss, include assets designated as such on initial recognition; the Group has no financial assets held for trading purposes.

All financial assets connected to unit-linked life insurance are designated as at fair value through profit or loss on initial recognition since they are managed, and their performance is evaluated, on a fair value basis. This designation is also applied to the Group's investment contracts, since the investment contract liabilities are managed together with the investment assets on a fair value basis. Among the other items, financial assets - embedded derivatives relating to interest-bearing shares, are also presented in the line.

Subsequent to initial recognition, financial assets classified as at fair value through profit or loss are measured at their fair value without any deduction for transaction costs that may be incurred on their disposal.

In the case of registered instruments, the fair value of financial instruments measured at fair value through profit or loss is determined using the closing market price on the reporting date, while in the case of non-registered instruments it is determined using a valuation technique (expected cash flow discounting). Such assessment is carried out by the portfolio managers and the Group enters the market value in its financial statements on the basis of this. The valuation method of the financial assets - embedded derivatives relating to interest-bearing shares, is presented by the Group at Note 4.4: Estimates and assumptions relating to the parameters.

3.13.2 Loans and receivables

Loans and receivables are financial assets with fixed or determinable payments that are not quoted in an active market. Such assets are initially recognized at fair value plus any directly attributable transaction costs. Subsequent to initial recognition, loans and receivables are assessed at amortized cost using the effective interest method, less any impairment losses, as this is the adequate approximation of the market value.

Loans and receivables comprise: receivables from policyholders, commission receivables, trade receivables and other receivables.

3.13.3 Available-for-sale financial assets

Available-for-sale financial assets are non-derivative financial assets that are designated as available-for-sale and that are not classified in any of the previous categories. The Group's investments in equity instruments and certain debt instruments are classified as available-for-sale financial assets.

Subsequent to initial recognition, they are measured at fair value and changes therein, other than impairment losses and foreign currency differences on available-for-sale debt instruments, are recognized in other comprehensive income and presented within the equity

in the other reserves. When an investment is derecognized, the cumulative gain or loss in other comprehensive income is transferred to profit or loss.

In the case of registered instruments, the fair value of available-for-sale financial assets is determined using the closing market price on the reporting date, while in the case of non-registered instruments it is determined using a valuation technique (expected cash flow discounting). Such assessment is carried out by the portfolio managers and the Group enters the market value in its financial statements on the basis of this.

3.13.4 Impairment of financial assets

Financial assets, other than those at fair value through profit or loss, are assessed for indications of impairment at the end of each reporting period. Financial assets are considered to be impaired when there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows of the investment have been affected.

For listed and unlisted equity investments classified as AFS, a significant or permanent decline in the fair value of the security below its cost is considered to be objective evidence of impairment.

For all other financial assets, objective evidence of impairment may be the following:

- significant financial difficulties of the Company
- default or delinquency in interest or capital payments
- it is very likely that the Company will undergo bankruptcy or other financial restructuring

An impairment loss in respect of a financial asset measured at amortized cost is calculated as the difference between its carrying amount and the present value of the estimated future cash flows. Impairment is recognized in profit or loss. The Group does not record any impairment on receivables from active insurance brokers, as in the case of such partners it is probable that receivables can be recovered during the continuous business relationship. It determines the expected recovery of the receivables from non-active insurance brokers by estimation, on the basis of the available information. For the purpose of assessment the Group classifies its receivables from insurance brokers into two main groups: receivables assessed in groups and receivables assessed on an individual basis. After the receivables have been classified into the above groups the Group determines the expected value of the non-recoverable receivables and the amount of impairment on the basis of the professional opinion of the debt management companies and the individually available information.

Impairment losses on available-for-sale securities are recognized by transferring the cumulative loss that has been recognized in other comprehensive income, and presented in other reserves within the equity, to profit or loss. The cumulative loss that is removed from other comprehensive income and recognized in profit or loss is the difference between the acquisition cost, net of any principal repayment and amortization, and the current fair value,

less any impairment loss previously recognized in profit or loss. If, in a subsequent period, the fair value of an impaired available-for-sale debt security increases and the increase can be related objectively to an event occurring after the impairment loss was recognized in profit or loss, then the impairment loss is reversed, with the amount of the reversal recognized in profit or loss. However, any subsequent increase in the fair value of an impaired available-for-sale equity instrument is recognized in other comprehensive income.

3.14 Cash and cash equivalents

Cash and cash equivalents include cash in hand, bank deposits payable on demand and other investments with a term of less than 3 months.

3.15 Share capital and capital reserve

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Group are recognized at the proceeds received, net of direct issue costs. Capital increases are accounted for in equity when the Group has the right to receive the funds from shareholders. During capital increases the nominal value of the shares is accounted in share capital, with any surplus amounts paid recorded in the capital reserve. Direct costs of capital increases are accounted as items reducing the capital reserve. The Group owns a specific type of shares, which are presented as share capital according to the HAL, nevertheless in the consolidated financial statements they are presented as a liability based on the IFRSs adopted by the EU. (see note 3.18.3 and note 4.4)

3.16 Other reserves

Under other reserves the Group recognizes the difference between the cost net of impairment and the fair value of available-for-sale securities, and changes in fair values accounted under other comprehensive income. The part of the difference of the fair values of investments constituting the cover for the actuarial reserve due to the policyholders are reclassified as reserve for premium refunds dependent on profit.

Other reserves also include exchange differences incurred upon the translation of financial statements of foreign subsidiaries prepared in other currencies.

The evaluation of agreements on future capital increases is set out in Note 4.3.

3.17 Provisions

Provisions are recognized when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that the Group will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognized as a provision is the best estimate of the consideration required to settle the present obligation at the reporting date, taking into account the risks and

uncertainties surrounding the obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, a receivable is recognized as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

Present obligations arising under onerous policies are recognized and measured as provisions. A policy is considered onerous where the unavoidable costs of meeting the obligations under the policy exceed the economic benefits expected to be received under it.

A restructuring provision is recognized when the Group has developed a detailed formal plan for the restructuring and has raised a valid expectation in those affected that it will carry out the restructuring by starting to implement the plan or by announcing the main features to those affected by it. The measurement of a restructuring provision only includes the direct expenditures arising from the restructuring, which are the amounts necessarily entailed by the restructuring but and not associated with the ongoing activities of the entity.

3.18 Financial liabilities

The Group recognizes its financial liabilities in the financial statements from the date the policy obligation arises. Financial liabilities are derecognized from the date the policy obligation is discharged, expires or is terminated.

The Group classifies its liabilities in the following categories:

3.18.1 Liabilities at fair value through profit or loss

The Group initially recognizes all liabilities from unit-linked life insurance policies as liabilities at fair value through profit or loss which do not comply with the criteria for inclusion as insurance policies. (cf. Notes 3.3 Policy classification, 3.5 Investment contracts). The Group has no financial liabilities held for trading purposes. Among the other items, financial liabilities - embedded derivatives relating to interest-bearing shares, are also presented in the line.

After initial recognition, financial liabilities accounted as at fair value through profit or loss are measured at fair value.

3.18.2 Other financial liabilities

Under other financial liabilities the Group includes all financial liabilities which were not considered liabilities at fair value through profit or loss when first recognized. The initial recognition of other financial liabilities is at fair value including transaction costs. Subsequent measurements ensue at amortized cost with the effective interest rate method.

Loans received, trade and other liabilities as well as liabilities from financial reinsurance are considered to be other financial liabilities.

3.18.3 Liabilities from the issue of interest-bearing shares

Due to the fact, that applicable future (after five years) conversion ratio of the issued interest-bearing shares (presented in number 4.4 and 35 note) is not fixed, at the moment the future number of the converted interest-bearing shares, and so the number of common shares is also undeterminable. (The basis of the mentioned conversation ratio is the average price of the shares in the Budapest Stock exchange weighted with the achieved turnover. Both the price-, and the turnover calculation is based on the data of the last six months before conversion.

The amount of the liability is split to a host valued with amortised cost method (Liability arising out of the issue of interest-bearing shares), which incorporates the interest, and capital gains for the owners. The change in the mentioned liability is presented as interest expense, among the investment expenses in the financial statements.

Two derivative elements are separated from the host. The valuation of the elements are based on the share price, and treated as Financial assets or Financial liabilities – embedded derivatives relating to interest-bearing shares, in the financial statements. The accounting value of the mentioned items is at fair value (Changes in fair value of assets and liabilities relating to embedded derivatives – of the interest-bearing shares). For the valuation estimates and assumptions of embedded derivatives refer to note 4.4.

At the moment, when the interest-bearing shares will be converted into common shares, the total amount of the booked liability shall be transferred to share capital.

3.19 Liabilities from direct insurance and investment transactions and other liabilities

Insurance and investment contract liabilities and other liabilities are recognized in the period when incurred and are measured upon initial recognition at the fair value of the consideration paid. Subsequent to initial recognition, liabilities are measured at amortized cost using the effective interest rate method.

3.20 Determination of fair values

A number of the Group's accounting policies and disclosures require the determination of fair value, for both financial and non-financial assets and liabilities. Fair values have been determined for measurement and / or disclosure purposes based on the following methods.

The fair values of financial assets quoted in an active market are their bid prices at the reporting date. In other cases the fair value is determined using the discounted cash flow and other financial models.

3.21 Earnings per share

The calculation of basic earnings per share is based on the profit attributable to ordinary shareholders using the weighted average number of ordinary outstanding equities during the year after deducting the average number of preference equities held over the period.

The calculation of diluted earnings per share is consistent with the calculation of basic earnings per share while taking into account the impact of all dilutive potential ordinary shares that were outstanding during the period:

- the net profit for the period attributable to ordinary shares is increased by the after-tax amount of dividends and interest recognized in the period in respect of the dilutive potential ordinary shares, and adjusted for any other changes in income or expense that would result from the conversion of the dilutive potential ordinary shares.
- the weighted average number of ordinary shares outstanding is increased by the weighted average number of additional ordinary shares which would have been outstanding assuming the conversion of all dilutive potential ordinary shares.

3.22 Contingent liabilities

Contingent liabilities are not recognized in the consolidated financial statements unless they are acquired in a business combination. They are disclosed in the Notes unless the possibility of an outflow of resources embodying economic benefits is remote. Contingent assets are not recognized in the consolidated financial statements but disclosed when an inflow of economic benefits is probable.

3.23 Business segments

The Group has the following two operating segments: life insurance activity in the Central European geographic segment and non-life insurance activity in the Central European geographic segment.

These two activities also determine the strategic divisions of the Group. The Group offers different products and services to its customers in these divisions, the sale of which is supported by various marketing tools. The divisions also have partly common managements. The management of the Group monthly monitors and evaluates the performance of the divisions separately. All essential operating activities, tools and liabilities are located in the Central European geographic segment in the case of both activities. Based on all this, it is presented in the Notes that we separate the operating segments on the basis of the products sold. The products sold in the different operating segments are specified in the Notes.

The Group presents in the Notes the breakdown of assets and liabilities according to segments as well as the congruency of the information presented by segments with the consolidated financial statements.

The Group recognizes separately, by segments, all assets, liabilities, income and expenses that can clearly be assigned to one of the operating segments or can be distributed using a reasonable projection base. Since the Group manages these two operating segments in separate accounting systems before consolidation, this separation is ensured.

The consolidated financial statements and the information presented separately by segments may be different for the following reasons:

- there are receivables and liabilities between the segments, which are eliminated during consolidation;
- there are income and expenses between the segments, which are eliminated during consolidation;
- there is an interim profit or loss in the transaction between the segments, which is eliminated during consolidation.

4 ESTIMATES AND ASSUMPTIONS

4.1 Estimates of future benefit payments arising from insurance policies

The Group makes estimates of the expected number of (accidental) deaths for each of the years that it is exposed to risk. These estimates are based on standard mortality tables and historical statistical figures of accidental deaths.

The Group also makes estimates of policy terminations, the number and extent of surrenders, investment returns and administration costs at the inception of insurance policies. These estimates, which are reconsidered annually, are used as assumptions when calculating the liabilities arising from these policies.

The assumptions used to establish insurance policy liabilities and appropriate sensitivities relating to variations in critical assumptions are disclosed in Note 4.2.

4.2 Liability adequacy test

The Group performs liability adequacy tests (LAT) in respect of insurance policies and components as at the reporting date. The Group makes various estimates and assumptions for the purposes of the LAT. These estimates affect both the parameters and the model itself.

4.2.1 Estimates and assumptions relating to the model

4.2.1.1 Life segment

In LAT the future cash-flows of the life insurance policies and relating expenses are modeled, therefore it includes premium income, commission payments, reversed commissions, costs (arising from existing insurance policies), (partial) surrenders, death and maturity benefits, furthermore payments related to methods include health risk. The adequacy of reserves recognised for covering liabilities, is checked on a policy group basis.

Simplification is that the model does not take future top-up payments into account and the existing top-up payments is partial surrendered by the client at the beginning of the simulation. The model based on the two mentioned assumption, is more prudent than the “best estimate method”. The Group doesn’t calculate with the profit coverage of the future un-modeled top-up premiums, and the expected phasing out of the previous premiums is slower than the phasing out of the insurance policy.

In case of the whole life unit linked products the Group also applies a 15-year modeling period, at the end of which all policies are assumed to have been terminated. After that period, all of the policies deemed to be terminated. This assumption is more prudent than the “best estimate method”. Regarding the whole life „Alkony” (“Twilight”) policies the

mentioned simplifications weren't applied, due to the departure of the guaranteed post-mortem payments - after the expected premium-paying periods- would have a decreasing effect, in respect of the required reserve relating to the coverage of the liabilities.

4.2.1.2 Non-life segment

The Group examined the adequacy of the reserve allocation at the balance sheet date, by homogeneous product groups, as well the compliance for future liabilities relating to the concluded policies and the policies which are in the non-rejectable bid phase. The model based on the cash-flow approach, the time-horizont of the model determined by the length of the reserves, which is different by product groups.

The elements used to calculate cash-flows are claims and claim payments, acquisition costs, and administration cost payments of maintaining the insurance policies, tax- and parafiscal charges of the premiums and future premiums of the examined policies. The definition of the future premium is based on the premiums of the given policies relating to a calendar year adjusted with the amount of the cancellations, plus the earned part until reporting date of the premiums of the policies which contracted during the interim period. The determination of costs are based on the above, thus the deferral of commission and premium are not calculated separately.

4.2.2 Estimates and assumptions relating to the parameters

4.2.2.1 Life segment

During the modeling the Group supposed that, no indexing have been occurred. The Group didn't apply significantly favorable mortality, compared to the Hungarian mortality table (which would have been an expectation of the "best estimate method"), therefore the results of mortality are estimated with prudence.

Due to the accuracy of the modeling of the other callable client options, the Group separates the various scenarios of policy failure from insurance portfolio, therefore the applied assumptions could be compared with the subsequent experiences.

Distinguished client-options:

Thirty-day cancellation (cooling-off):

the likelihood in the first month of the policy (regardless of the product, or the sales channel) is 2%.

Likelihood of non-payment

The likelihood of the non-payment relating to the premium that depending on the provider channel of contract, frequency of premium and the number of examined premium includes security margin compared to the „best estimate” assumptions which were applied in the short- and middle term business plans approved by the management of the Group. In the course of the modelling the Group takes into account that the effects of the non-payment could be the starting of the non-paying

period-, or the failure of the policy from the insurance portfolio. If the result of the non-payment is the cancellation of the policy, then the cancellation shall be after the termination of the respiro period.

Cancellation requested by the client, surrender

Based on the model, the cancellations - requested by the clients – occur monthly and equally, independently from other client requests or other endogenous parameters. (e.g.: hypothetical yield of investments).

In addition, the Group takes into account the possibility of late payments, as well as a client option.

The source of the mortality data applied by the Group was the standard Hungarian mortality table of 2007.

During the cost allocation, the budget from the three-year financial plan of the Group was the defined starting point. Those elements of the model, which aren't related to the acquisitions, allocated monthly to the portfolio of the accepted policies, in proportion of gross premium written of modeled group portfolio - according to the Group's cost allocation policy.

For the proportional allocation of written premiums, the Group uses the forecasted number of portfolios which is weighted with the rate of average written premiums at the end of 2013.

The following table presents the proportion:

Product Group	Weight of policy number in cost allocation (average premium)
HUF UL	100%
EUR UL	126%
HUF Traditional	12%
EUR Traditional	46%

After 15 years, the weight of the examined portfolio in the complete portfolio is insignificant. The number of the accepted portfolios decreased due to lapse, and increased due to the new policies sold subsequently, therefore the results of the LAT are influenced by the expectations relating to the future number of the new acquisitions. Due to the above mentioned the sensitivity of the new acquisitions is examined separately.

The incurred cost taken into account in HUF, and also the risk-free return of HUF applied during the discounting. Otherwise the risk-free forward exchange rate, based on the spot returns (as at 30 December 2013) of the government bonds issued by the Hungarian government, and eurozone bonds issued by the European Central Bank, were used to the discounted cash-flow calculations of the policies, which determined in HUF or EUR.

4.2.2.2 Non-life segment

In case of the non-life segment, the insurance policies could be cancelled at the anniverseries; therefore the maximum a one-yearly premium may be calculated.

The few, long term policies in the population are mostly single-premium policies, therefore the cover of the future risks is the unearned premium reserve, which isn't taken into account as a cash-flow element. The interim cancellation of the premiums after 31 December 2013, could be estimated based on the historical cancellation ratio of policies in 2013, with the following parameters:

Product group	Cancellation ratio
vehicle liability	3%
casco	3%
property and liability	3%
household	20%
cargo liability	3%

Determining the parameters it was taken into consideration that gross written premiums in 2014 mostly contains policies, which were not terminated at the end of 2013.

Run-off of the claim reserves in the following periods was calculated by using historical run-off triangles of each sectors. For those products, when more years empirical data of claims existed, claim expenses was estimated based on empirical average claim growth index. Safety multiplier of variance was applied.

For products, when historical claims data is not sufficient, market indicators were applied. These factors are calculated based on more insurance companies' data. Own empirical data in first three years were lower, therefore no safety indicator was applied.

While estimating the expected claim settlements relating to the new premiums, the Group lean on the ultimate claim ratio of the product groups. Ultimate claim ratio was calculated based on the historical data of claims expenses and gross written premiums in previous years. For those products, when late claims are expected, IBNR claim ratio was taken into account as well.

The assumptions relating to the ultimate claim ratio model:

Product group	Claim ratio
Freighter vehicle liability (CMR, FÁF)	59%
General motor vehicle liability	83%
Other vehicle liability	48%
Casco	57%
Property and liability	40%
Cargo liability	5%
Household	46%
Accident	56%
Freight	20%

Distribution of claims paid was estimated using empirical average claim growth index.

The estimation of the cost elements are based on the cost ratios per earned premiums.

Cost ratios and tax- and parafiscal charges by product groups:

	Acquisition costs	Operating costs	Tax and parafiscal charges
Accident	8%	11%	5%
Household	29%	11%	5%
Property and liability	28%	11%	5%
Cargo liability TIR	36%	8%	3%
Cargo liability Poland	60%	8%	3%
Casco	14%	11%	5%
Other casco	16%	11%	5%
General motor vehicle liability	14%	11%	5%
Self-propelled motor vehicles operating on the land TIR	22%	11%	5%
Goods in transit	34%	12%	3%

The basis of the administration cost estimation is the planned administration cost included in the strategic-plan, adjusted to the existing portfolio's maintenance costs. Salary costs were calculated per each product group taking into consideration the costs of product manager and part-time job of executive employees (ruled by Act LX of 2003 on Insurance Institutions and the Insurance Business).

Average cover period of products were also covered. Other costs were estimated based on the cost ratios and earned premiums included in strategic plan for 2014.

During the ascertainment of the acquisition costs, the Group takes into account the composition of the acquisition- and maintenance commission rates by product groups and the higher rate was applied. The commission rates projected to the earned premiums of the following years.

Among the taxes charged to the premiums, there are the estimated insurance tax (which based on tax rate calculated from the tax due), the in 2014 significantly lower BM fee, and the amount which payable to the Compensation Fund (KALAP) are the elements of the taxes imposed on premiums.

4.3 The evaluation of agreements on future capital increases

On 31 May 2011 the Group entered into an agreement with GEM Global Yield Fund Limited ("GEM") and GEM Management Ltd regarding an equity investment of EUR 20 million and the acquisition of a further 4 million shares by GEM.

Based on the policies, GEM undertook to invest up to EUR 20 million into the Company over the three-year commitment period. The Company shall determined the exact dates of the investment(s). In addition to the EUR 20 million capital investment above, GEM may also

decided, at its discretion, to subscribe 4 million shares within four years. GEM can determine the exact date for the subscription.

In the course of the capital investment(s), the issue value of the shares to be issued for cash contributions is set at 90% of the mean of the average trade-weighted prices on fifteen consecutive trading days starting from the date indicated by the Company for GEM, whereby the Company can stipulate the lowest issue value under which it does not want to issue shares. The contract govern any deviations from this calculation method too, whereby one of the purposes is to avoid the effects of extreme fluctuations in price. The Company can set the volume of shares for issue at no more than 500% of the average daily turnover on the fifteen days prior to the sending of the notification on the capital investment opportunity. GEM is entitled to accept no less than 85% and no more than 115% of the volume defined by the Company.

In addition to the 20 million capital investment above, GEM may also decide, at its discretion, to subscribe 4,000,000 shares within four years. GEM can determine the exact date for the subscription. The issue value for these shares is HUF 1595, provided that in the twenty-fourth month following the listing of the shares on the BSE the average trade-weighted price of the shares is at least HUF 1501. Otherwise, the issue value of the unsubscribed shares two years after the shares were listed on the BSE shall be the 50% of the difference between HUF 938 and the average price of the shares weighted with the trading in the twenty-fourth month following the introduction of the shares onto the BSE plus HUF 938.

On 2 October 2013, the Insurer terminated with mutual agreement the above capital investment contracts except for the Call Option Agreement.

The above policy was considered by the Company as a service provided by GEM (availability and capital investment if called by the Company) and as a consideration provided for it (capital investment if called by GEM, call option), as equity-based payments settled by capital according to the IFRS 2 Share based payments.

4.3.1 Valuation method

Since the fair value of the service provided by the GEM was not reliably determined, the assessment of the fair value of the services provided determined by the fair value of the call option (the provided consideration of the service). The value of the options was estimated by a simulation. The simulation modeled the evolution of both the share price and the daily traded volume. The parameters of the dispersion probability of the random variables were confirmed by the actual data which could be observed at the date when the option was signed. The model takes into account, that the call price of the option is affected by the two-year volume-weighted average price.

In the financial statements as the cost of the service - under the service period – among the results of the period the time-proportional part of the expected present value of the option is determined by the simulation has been recognized. In parallel with the former settlements the item presented as an increase of other capital items. In the financial statements the expected present value of the option was presented. At the termination date of the contract, the total expected present value has been recognized (calculated with the initial period of the service) among the results of the period, and in parallel among the equity as an

increasing item, with the assumption of accelerated vesting. Within the equity the value of other capital contributions passed through to the profit reserve simultaneously with the service provided by GEM, due to the fact that based on the evolution of the share price, it is unlikely that GEM would use its call option during the agreement term, as the drawdown would result in a loss for GEM.

The evaluation was performed as of 31.05.2011

For the evaluation, the simulation forecast of the spot exchange rate of the basic share was required. During the simulation, the Group used the standard methods of the binomial option evaluation model. During the suspected model period, the exchange rate of the basic product could move both upwards, and downwards; the extent of moving upwards is in accordance with the CRR model $u = e^{\sigma\sqrt{t}}$, the extent of moving downwards is $d = 1/u$.

The risk-free probability of moving upwards is $p = \frac{e^{r \cdot dt} - d}{u - d}$. The data used for the calculations were estimated based on the observed actual data until the valuation date.

It was necessary to complete simulation forecast in respect of the quantities traded each day. According to the Jarque-Bera Test, which was performed on the data of the examined period, the logarithm of the value of the daily traded volume of the shares is a normally distributed random variable. Therefore during the simulation for each valuation day, we generated a normally distributed $\eta \sim N(\mu, \sigma)$ random variable, whose distribution parameters were collected from the logarithm of the historical trading volumes until the valuation date. The predicted trading volume was e^η .

The turnover weighted average price (VWAP) has become the key variable of the evaluation, which is calculated until the end of the twenty-fourth months from the listing date based on the BSE definition, if necessary, using the simulated share price and traded volume processes.

Mainly, the use of VWAP has necessitated the use of simulation to determine the value of the options, if the rule would referred to the spot rate at maturity date, the valuation could have been calculated with simple option pricing formulas. However, the rates and characteristics of the VWAP values differed significantly, therefore it was reasonable using numerical simulation instead of analytical formulas.

The position of the call option's holder at maturity $O = \max(\text{spot rate} - \text{modified the exercise rate}, 0)$ where the call rate rules of the contract between GEM and CIG has been taken into account by the adjusted call rate (which are basically influenced by the weighted average exchange rate). This has become a present value $O * df$, where df calculated by using the risk discount factor risk-free yield. The final value became the simple arithmetic average of the specific number of runs, run-occur as a result of present values.

4.3.2 Assumptions, parameters, and constants used at the valuation

Date of the valuation:	31.05.2011
Option maturity date:	31.05.2015
Maturity (year):	4.00
VWAP valuation:	8.11.2012
Base product spot rate:	934.00
Base product yearly dispersion:	30%
Call rate:	1 594.60
Number of measures until the end:	1 044
Measures until the VWAP measurement:	378
Initial turnover:	8 491 994 472
Initial quantity:	10 695 367
Initial VWAP:	793.99
First threshold number:	1 500.80
Second threshold number:	938.00
Risk-free yearly yield:	6.84%
Number of measures:	25 000

In the simulation, we assumed that the volume and rate are independent. The independence assumption is supported by the historical data of the variables that the analysis did not reveal any relationship between them.

During the calculation - as a risk-free yield- we applied the initial rate of return of the four-year government securities with the starting date of the issue of the interest-bearing shares based on the Hungarian benchmark yield curve, published by the Government Debt Management Agency Ltd. of Hungary.

Date	Valuation date	Maturity	ISIN Code	Securities	Yield (%)
31.05.2011	02.06.2011	M3	HU0000518055	D110921	5.90%
31.05.2011	02.06.2011	M6	HU0000518147	D111116	5.92%
31.05.2011	02.06.2011	M12	HU0000518451	D120502	5.95%
31.05.2011	02.06.2011	Y3	HU0000402516	A140822D11	6.60%
31.05.2011	02.06.2011	Y5	HU0000402375	A170224B06	6.98%
31.05.2011	02.06.2011	Y10	HU0000402524	A220624A11	7.19%
31.05.2011	02.06.2011	Y15	HU0000402532	A281022A11	7.21%

The data for the four years was determined by interpolation between the third and fifth years.

4.4 Estimates to interest bearing share issue

In the third quarter of 2012, the Company's Board of Directors, acting on the basis of an earlier authorization granted by the General Meeting, resolved to implement a private placement through the issue of interest-bearing shares; as a result, the shareholders increased share capital by HUF 1.4 billion. Thus the registered capital consists of common shares, 1,150,367 dematerialized registered interest-bearing voting series "B" shares of forty Hungarian Forints of nominal value each, 730,772 dematerialized registered interest-bearing voting series "C" shares of forty Hungarian Forints of nominal value each.

Of the interest-bearing shares, the 9% (nine percent) per annum fixed-rate interest on the issue value of shares in the "B" series is calculated in HUF. The 7% (seven percent) per annum fixed-rate interest on series "C" shares with an issue value recorded in EUR is calculated in EUR. Shares of series "B" and "C" are converted into series "A" common stock after 5 years from their issue on the basis of a specified conversion rate.

The accounting of interest bearing shares is according to Note 3.18.3 of IFRS consolidated financial statements. The issued interest bearing shares are accounted based on IAS 32 as follows:

$$\text{Interest bearing shares} = \text{Host} + \text{Option 1} + \text{Option 2}$$

At the evaluation of these instruments the Group used the following estimates and assumptions.

4.4.1 Evaluation of the instruments

4.4.1.1 Basic instrument (host)

The first component of the liability is a basic instrument evaluated on amortized cost. The value of the liability as at initial evaluation is the fair value of the component not including the embedded derivatives.

The value of this instrument is increasing yearly with the effective interest expense to the conversion value raised with unpaid nominal interests.

The host have an effective interest rate from issue till termination as follows.

"B" series interest bearing share	"C" series interest bearing share
13.81%	10.96%

The termination value of the host (taken into account the effective interest counted to issue price and the different nominal interest rate of the series):

	Date	Series "B" (HUF)	Series "C" (EUR)
Initial value	24 September 2012	869.75	3.27
Termination value	11 September 2017	1653.97	5.47

According to the model computations the cost value of the host is as follows:

"B" series interest bearing share	"C" series interest bearing share
HUF 869.75	HUF 925.73 (initial value EUR 3.27)

4.4.1.2 Option I

According to the conversion rate part of the term sheet determining the conditions of the issue if the 6 months before conversion volume weighted average price of CIGPANNONIA shares on Budapest Stock Exchange is equal or more than HUF 1.250, than the conversion will take place as follows:

„B” series interest bearing shares:

$$Q_t = \frac{Q_{kr} * Kib_{forint}}{HUF 750}$$

where:

- Q_t : the number of converted common shares
- Q_{kr} : the number of converted interest bearing shares
- Kib_{forint} : the issue price of interest bearing shares

„C” series interest bearing shares:

$$Q_t = \frac{Q_{kr} * Kib_{euro} * FX}{HUF 750}$$

where:

- Q_t : the number of converted common shares
- Q_{kr} : the number of converted interest bearing shares
- Kib_{euro} : the interest bearing shares issue price in EUR converted on the National Bank of Hungary exchange rate on the day of the cash payment was made
- FX : the 6 months before conversion average HUF/EUR exchange rate of the National Bank of Hungary

This rule describes a one-to-one conversion in case of HUF series. In case of EUR series the conversion rate is modified by the anticipated 6 month HUF/EUR average exchange rate and the HUF/EUR exchange rate of the issue.

The host describes the liability route, where the value of the liability is increasing up to HUF 1.250 (or EUR. 4.41) plus the interests. In case of the HUF series – not taken into account the liability of the nominal value of shares by issue – according to the VWA price the liability cannot be lower than this price, although it might be higher, if the VWA price is more than

HUF 1.250. In case of EUR series the last six months average exchange rate may still modify the value of the liability itself.

The liability without the interest part described at the host can be fulfilled with less than 1 converted common share if the VWA price is less than HUF 1.250. Nevertheless according to the conversion rules the number of shares has to be completed to one share in case of B series and in case of C series to so many shares which is calculated using the exchange rate. The Option 1 is the derivative meaning the above described change in the number of shares. This derivative at termination is similar to a call option. In the HUF case its value is zero, if VWA price is less than HUF 1.250 and positive if it is more than HUF 1.250.

To define the value of Option 1:

1. the simulated volume weighted average prices are used to anticipate the number of converted shares,
2. the liability increasing component would be the additional number of converted shares needed to reach the one share in case of B series and in case of C series the so many shares which is calculated using the exchange rate converted at termination spot price.
3. the value of the option will be the average of the riskfree rate discounted present values of those components to the evaluation date.

	"B" series interest bearing share	"C" series interest bearing share
Initial value of Option 1 (HUF)	5.37	7.49

4.4.1.3 Option 2

If the 6 months before conversion volume weighted average price of CIGPANNONIA shares on Budapest Stock Exchange is less than HUF 1.250, than the conversion will take place as follows:

„B” series interest bearing shares:

$$Q_t = \frac{Q_{kr} * Kib_{forint}}{VWA * 0,6}$$

„C” series interest bearing shares:

$$Q_t = \frac{Q_{kr} * Kib_{euro} * FX}{VWA * 0,6}$$

According to the conversion rate part of the term sheet determining the conditions of the issue if the converted number of common shares (Q_t) is more than the number of converted interest bearing shares (Q_{kr}), than the owner of the interest bearing shares is obliged to pay

the nominal value of the difference in the number of shares to the Group in order to issue the new shares. (in case he/she wants to have the right for the difference in the number of shares)

If the subscriber during the conversion can get common shares in the value of HUF 1.250 in the way, that more than one share needs to be issued for that, the nominal value of the difference in the number of shares has to be paid by the subscriber, which decreases the final liability of the Group by HUF 40 per share. The reduction of the liability described above is the derivative called Option 2.

Assuming rational behaviour (and the possible immediate sale of the shares on spot price) the option is worth to call in every case if the price is above HUF 40. (not taken into account the transaction costs the position can be closed by gain in these cases).

To define the value of Option 1:

1. the simulated volume weighted average prices are used to anticipate the number of converted shares,
2. the liability decreasing component would be HUF 40 per converted shares (considering only the maturity number above one)
3. the value of the option will be the average discounted present values of those components to the evaluation date.

	"B" series interest bearing share	"C" series interest bearing share
Initial value of Option 2 (HUF)	HUF -125.12	HUF -183.21

The negative initial values of Option 2 embody asset type financial instruments.

As Option 1 and Option 2 are derivatives both related to the same financial instrument, therefore the Group presented them together in the financial statements.

4.4.2 Valuation method

The initial valuation was made 24 September 2012 (which was the court registration date) Valuation updates are necessary in every year, at the balance sheet date.

In case of the calculation of „C” series shares the values of the separated host and option parts were arisen in euros. These values must be converted to HUF by using the current HUF/EUR exchange rate on each balance sheet date.

Simulation forecasts of the HUF/EUR exchange rates, and spot exchange rates of the host are required to the valuation. Usual methods of the binominal option valuation are used during the simulation. During the expected simulated period, the exchange rate of the host is able to move up and down, in accordance with the binominal option valuation method. The estimation of the variance data used to the calculation is based on the observable factual data available at the valuation date.

The simulation prediction of the traded volumes for each day is unavoidable for the valuation. According to the Jarque-Bera test carried out on the data of the examined period,

the daily traded volume is a normally distributed random variable. Therefore during the simulation we generated a normally disturbed random variable at each valuation day of which distribution parameters estimated from logarithm of the accumulated trading data at the valuation day.

After generating a specified number of simulated scenarios the position value of the two separated derivatives of the instrument at the maturity is quantified at Note 4.4.1 (Evaluation of the instruments).

The conversion rate depends on the volume weighted average (VWA), which is calculated on the basis of the definition of the Term Sheet (chapter: Conversion Rate of the Interest-Bearing Shares) by using the simulated share price, and traded volume processes. The simulation is required in particular due to the use of the VWA during the option valuation. The characteristics of exchange rates, and VWA are significantly different, therefore it is necessary to use numerical simulation instead of analytical formulas.

Assumptions, parameters and constants used at the initial valuation

Initial value:	750 HUF („B” series), 2.65 EUR („C” series)
Date of conversion:	2017.09.11
Initial date of VWA:	2017.03.11
Date of initial valuation:	2012.09.24
Spot exchange rate of the base instrument at the initial valuation:	268.47
Observed yearly variance of the yield of the base instrument:	32.45%
Yearly riskfree rate:	6.79%
Number of the runs:	25 000
huf/eur sigma:	9.70%

During the simulation we assume, that the volume, HUF/EUR exchange rate and yield are independent from each other both mutually, and totally. The assumption of the independence is confirmed by the historical data of the variables, because the analysis of those revealed no relation between them.

During the calculation - as a risk-free yield- we applied the initial rate of return of the five-year government securities with the starting date of the issue of the interest-bearing shares based on the Hungarian benchmark yield curve, published by the Government Debt Management Agency Ltd. of Hungary.

4.4.3 Valuation impact on the financial statements

Changes of liabilities arising from the issue of the interest-bearing shares described above will have a significant negative impact on the result of the Group, during the term of the interest bearing shares. Both the amortization and the interest have profit-reducing effect until the maturity. Through results the negative impact appears in the shareholders' equity in accordance with the IFRS, which – except for the interest actually paid in accordance with the terms of the interest-bearing shares – isn't a factual expense for the Group, as at the end of the maturity period, after the interest bearing shares converted into ordinary shares, the

amount of the presented liability will be automatically recorded as a capital increase (both the amounts presented at 'Liabilities from the issue of interest-bearing shares' and 'Financial assets – embedded derivatives').

5 CHANGES IN ACCOUNTING POLICIES

The following standards have been mandatory used for financial year beginning on 1 January 2013 – the Group has taken the opportunity of early application since 2012:

- IFRS 13 (new) Fair Value Measurement
- IAS 1 (revised) Presentation of Items in Other Comprehensive Income
- IAS 12 (amendment) Income Taxes – Deferred Tax: Recovery of Underlying Assets
- IFRS 7 (amendment) Financial Instruments: Disclosures - Offsetting Financial Assets and Financial Liabilities

From the above standards the revision of IAS 1 influenced the structure of the Group's Financial Statements, while the other changes did not have a significant impact.

Regarding the relevant standards which could have been applied early from 1 January 2013, the Group has decided against the early adoption.

In respect of the financial year(s) after 1 January 2014 numerous standards and interpretations going to be mandatory applicable. The following standards are relevant for the Group:

- IFRS 10 (new) Consolidated Financial Statements
- IFRS 11 (new) Joint Arrangements
- IFRS 12 (new) Disclosure of Interests in Other Interests
- IAS 27 (2011) (amendment) Separate financial statements
- IAS 28 (2011) (amendment) Investments in associates
- IAS 32 (amendment) Financial instruments: presentation - Offsetting Financial Assets and Financial Liabilities

From the mentioned standards beside IFRS 10 none of them will significantly affect the structure of Group's financial statements, the newly applied standards may have presentation effects only. Note 5.1 contains the summary of the possible effects of the adoption of IFRS 10 – Consolidated Financial Statements.

5.1 Summary relating to the possible effects of the adoption of IFRS 10 Consolidated Financial Statements

According to the IFRS 10 Consolidated Financial Statements the Group's investments should be reviewed under the new control model to determine whether they must be included in the consolidation. During the examination the Group identified such investments - in three different asset groups - where the review is necessary; these are investments among the investments executed for policyholders of unit-linked life insurance policies (in terms of the consolidation of the investment funds), investments among the financial assets – investment contracts (in terms of the consolidation of the investment funds) and the investments in jointly controlled companies.

Under the new control model, the Group examines the following aspects related to the above investments:

- Identification of the investee
- Identification of relevant activities of the investee
- Identification of method of decision-making related to relevant activities
- Assess whether the investor is able to control the relevant activities
- Assess whether the investor is exposed to the yield variability
- Assess whether there is a correlation between control and exposure.

After considering of the above aspects the Group has determined in case of the investment among the investments executed for policyholders of unit-linked life insurance policies and the investments among the financial assets – investment contracts’s current presentation meets the requirements of IFRS 10.

In case of investment at joint ventures (namely Pannónia CIG Fund Management Ltd.) the Group tested who controls the Funds Manager’s relevant activities. According to the expectations of the Group, the two owners are able to influence equally the decisions of controlling organization, and therefore, the Fund Manager does not seem to be a subsidiary.

6 MANAGEMENT OF INSURANCE RISK

6.1 Introduction and overview

The Group accepts insurance risk by underwriting insurance policies (and policies including such components), and management thereof is an important part of the business. In the case of the life insurance company, insurance risk generally relates to life and health risks. The death risk of individuals in Hungary represents the highest exposure to insurance risk for the Group. In the case of the non-life insurance company, insurance risk relates to the products, thus, in the case of property insurances cumulated risk is the highest in the event of natural disasters, whereas in the case of motor car insurances, it is necessary to ensure the appropriate risk management of claim payments up to any incidental limit relating to the motor third party liability insurance. Uncertainty surrounding the timing, frequency and extent of claims under the related policies are risk factors affecting the Group.

The Group sells the following products:

Life insurances

- (a) unit-linked policies
- (b) term life insurance policies
- (c) whole-life insurance policies
- (d) endowment life insurance policies
- (e) accident and medical benefit rider
- (f) waiver of premium rider in case of death.

Health insurance

Non-life insurances

- (g) accident and health group policies
- (h) property insurance policies
- (i) liability insurance policies
- (j) motor third party liability insurance policies
- (k) Casco insurance policies
- (l) travel insurance (accident, illness and luggage insurance) policies.
- (m) freight insurance policies.

Risk management strategy constitutes a key element of the Group's insurance system, part of which includes the reinsurance strategy dealing with one of its main assets, reinsurance.

6.2 Underwriting strategy

The purpose of the underwriting strategy is to prevent the Group from exceeding pre-defined underwriting limits during the procedures for accepting risk exposures.

Elements of underwriting strategy:

- definition of underwriting limits,
- continuous monitoring of limit compliance,
- rules on underwriting procedure,
- pricing of options and guarantees embedded in products and regular pricing reviews,
- reinsurance policy.

6.2.1 Definition of underwriting limits

The Group establishes appropriate risk pools for risks so as to ensure that the risk fluctuation level applied by the Group remains below a level deemed acceptable by the Group.

In addition to establishing risk pools, the Group continuously monitors the estimates of expected payments.

6.2.2 Continuous monitoring of limit compliance

The Group regularly evaluates the quality of risks based on the indicators outlined above. If compliance with the set limits is not ensured for a particular risk, then appropriate risk appetite can be restored in several ways:

- Redefining the risk pool to segregate the outlying risks and manage them separately.
- Increase the size of the risk pool, either with new policies or by including additional, existing risk pools.
- Lower the sum insured with selected reinsurance policies, or by scaling back benefits with administrative means, such as by modifying product terms and conditions.
- Increase the limits by making changes to the reinsurance policies.

6.2.3 Rules on underwriting procedure

In the case of life insurances, underwriting is managed through a dedicated underwriting department, with formal underwriting limits and appropriate training and development of underwriting staff. The underwriting policy is clearly documented, setting out risks which are unacceptable and the terms applicable for non-standard risks, and also establishing decision points and procedures to be followed.

Medical selection is part of the Group's underwriting procedures, whereby premiums are charged to reflect the health condition and family medical history of the future insured. Pricing is based on assumptions, such as mortality and persistency, which consider past experience and current trends. Policies including specific risks and guarantees are tested for profitability according to predefined procedures before approval.

In the case of non-life insurance policies the managers responsible for the development of the products are also the leaders of underwriting. According to the commitment policy the underwriters decide on the acceptance of risks that cannot be accepted automatically, after the thorough examination of such risks.

6.2.4 Pricing of products and regular pricing reviews

Products are priced based on the benefits provided to customers and their expected value. If necessary, instead of higher prices the Group treats the risk exposure incorporated into products with administrative tools. Such may include:

- stipulating rational waiting periods,
- reduced or limited payments upon death,
- rational exclusions of risks.

Both product design specialists and the actuaries monitor and check that these are complied with.

Products are reviewed on an annual basis to confirm that pricing assumptions are appropriate. Analyses are performed on earnings and changes in liabilities to understand the source of any material variation in actual results from what was expected. This confirms the appropriateness of assumptions used in underwriting and pricing.

6.2.5 Reinsurance policy

The Group has a written reinsurance policy which sets forth the rules that must be applied for atomizing risks or if a risk is underwritten that exceeds the risk tolerance level outlined above; of all the opportunities, the reinsurance of risks seems to be the most optimal solution.

The Group deemed the following criteria important when selecting reinsurers:

The reinsurer must be rated by one of the main international rating institutions. (The Group monitors the ratings of the reinsurer from the last three years at company level, and if available, then at Group level too). The reinsurance partner must have a rating from a large international ratings agency, and said rating must be acceptable. The detailed rules are included in the reinsurance policy of the Group.

6.3 Concentration of insurance risks

The Group is exposed to risk if insured events do not occur as calculated and independently of one another, but connected, based on a common trend or attributable to a common cause. Risks primarily arise from the fact it is assumed with the majority of premium calculations that events will occur independently, and although all of the Group's premiums implicitly or explicitly comprise a premium for this purpose, whether this is sufficient or not under extreme circumstances has to be examined.

Risks can be connected for the following reasons:

6.3.1 Geographical diversification

The Group primarily underwrites insurance risks in the territory of the Hungary, but its operations also cover another countries in the region (Slovakia, Romania, Poland, Latvia and Lithuania). Geographical concentration risk can be managed by extending the area of

operations and by balancing the ratios between the areas somewhat (in terms of underwritten risk and premium income).

In addition, the Group strives to exclude from the general and specific conditions of individual products the risks which, if they occur, tend to violate the independence assumption used for the calculation and cause a concentration of insured events in a given geographical area. These exclusions comply with the general standards on the market (e.g. ionizing radiation, epidemics, terrorism, war).

In the case of non-life insurance policies, choosing the appropriate so-called catastrophe limits is of utmost importance and is an indispensable part of the management of risk cumulation. In order to determine the required limit, the Group also uses the help and models of the reinsurance broker selected by the Group.

6.3.2 Profession group, risk profile ratios out of kilter

Risk concentration can be caused by certain groups of professions or risk profiles becoming over-represented within the portfolio, since in this case, external changes systematically affecting the exposure of a given sub-group can cause major differences in assumptions used for premium calculations.

The Group manages this risk by conditionally excluding certain groups of professions (and certain insured events within the profession segment) and by monitoring the composition of the portfolio.

6.3.3 Demographic risks

Concentration risk in a wider sense is caused by demographic processes and trends affecting the whole population (and thus all insureds), which cause systematic changes in the probability of occurrence of insured events. The most important of such processes currently underway is the increase in life expectancy, which represents a longevity risk for insurance companies.

However, only very few of the Group's current products contain benefits affected by longevity risk, and so the risk is low. Nonetheless, the impact of this process must be contemplated in the future before accepting any longevity risk.

6.3.4 Customer options

The Group is exposed to risk if, prompted by the same reason, many customers use options embedded in products at the same time, principally options to cancel or modify policies. Such a scenario would be a large volume of policy cancellations on account of a reputation risk or a general downturn in the economic environment.

The Group takes the opportunity of a mass exercise of options into account when pricing customer options, setting the prices for the options in a way that compensates for the costs of a mass exercise of options. The Group makes sure the premiums are sufficient by carrying out stress tests and ex post calculations, whilst dedicating most resources to motivation activities related to customer conduct that is at the core of the risk.

The customer option that represents the most significant risk is the opportunity of policies where no premiums need to be paid, and the early cancellation of policies.

6.3.5 Personnel concentration

Concentration risk can arise in the portfolio if its insufficient size means that the risk equalization within the risk pool is inadequate. Such a situation can arise if an insured is named as such in more than one life insurance policy, and therefore this is considered a key risk which cannot be spread efficiently across the given risk pool. The Group records several such key risks in the portfolio.

The Group's risk management strategy defines indicators to determine when the risk equalization capacity of a risk pool is sufficient, and these indicators are constantly monitored. If risk equalization within a risk pool is inadequate, then the Group reduces the risk exposure by means of reinsurance agreements or with administrative restrictions to benefits (at the level of policies).

6.4 Terms and conditions of insurance policies and key factors affecting future cash flows

This part provides an overview of the terms and conditions of life insurance products sold by the Group indicating the countries where such products are available, as well as of key factors affecting the timing and uncertainty of future cash flows.

6.4.1 Unit-linked policies (Hungary, Romania and Slovakia)

Terms and conditions:

The unit-linked policies issued by the Group are whole-life regular-premium policies primarily for savings purposes – through premiums paid and investment return realized thereon. The current account value and surrender value of the policy depend on the price performance of investment units made in investment unit-linked funds for the premiums paid, and on the costs levied by the Group (as consideration for risks, investment services and administration).

The benefit payable upon death is the higher of the current value of the account and the guaranteed death benefit.

Key factors affecting future cash flows:

Financial risk is borne by the policyholder as investment performance directly affects the value of the unit fund and hence the benefits payable. The Group is exposed to insurance risk insofar as the current value of the fund policy is lower than the guaranteed minimum death benefit.

If the account value of the policyholder is lower than the guaranteed death benefit, then the Group is entitled to deduct a risk premium on a monthly basis, thus covering its mortality risks. Other factors affecting future cash flows received by the policyholders are the level of

costs levied on these unit-linked funds (unit-linked fund management fees, other management fees).

The costs actually incurred and adverse trends in cost coverage that can be withdrawn based on policy terms and conditions are cost risks. There is also the indirect effect of the investment risk, as if the investment climate takes a turn for the worse and the value of assets recorded for customers falls, there is the opportunity that the cost coverage defined as a percentage (fund management cost) will not provide sufficient cover for the costs actually incurred.

6.4.2 Term life insurance (Hungary)

Terms and conditions:

The Group offers one regular premium payment term insurance product which pays out a fixed benefit on death. For most policies, premium amounts are fixed at the inception of the policy for the policy term, with the opportunity of indexing. Such policies have no surrender value.

Key factors affecting future cash flows:

Key factors affecting future cash flows: mortality, cancellations, customer options (indexing) and costs. There is also the risk that the investment return on the actuarial reserves allocated from regular premiums will be lower than expected.

6.4.3 Whole-life insurance (Hungary)

Terms and conditions:

A whole-life regular premium payment product which pays out guaranteed benefits upon death. The benefit grows by 3% every year; however, the regular premium to be paid by the customer is flat. Only a reduced benefit is paid in the event of death (not accidental death) during the waiting period. The joint version (i.e. for two lives) of this product features a built-in premium waiver meaning no further premium payments are necessary after one of the two insureds dies, provided, however, that the death occurred after the waiting period or in an accident. Otherwise, premiums must continue to be paid for the surviving insured. Policies may only be terminated after two insurance years covered by premiums. There is also a possibility for top-up payments.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual mortality as compared to assumptions, cancellations and costs incurred. There is also the risk that investment returns on actuarial reserves allocated from regular premiums will differ from those expected.

Because the premium payment term is limited and the sum insured is indexed (while the premium level is fixed), the product is exposed to longevity and inflation risks.

6.4.4 Endowment life insurance (Hungary and Romania)

Terms and conditions:

Regular premium payment endowment life insurance policies contracts provide benefits for insurance events in the course of the term or if the insured is alive at the end of the term. The risk coverage can optionally be normal (death during the term) or extended (death during the term, permanent disability due to accident over the term, serious illness diagnosed over the term). Top-up payments can be made for the policies. The policies can be surrendered from the third year.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual mortality compared to assumed mortality, cancellation trends and costs incurred, as well as actual and assumed morbidity due to coverage extended for severe illnesses and permanent impairment to health caused by accidents.

There is also the risk that the investment return on the actuarial reserves allocated from regular premiums will be lower than expected.

6.4.5 Accident insurance rider (Hungary and Romania)

Terms and conditions:

An accident insurance rider policy can be taken out alongside unit-linked, risk and endowment life insurance products as the main insurance. In line with the chosen cover, the accident insurance makes payments to the beneficiary(ies) based on insured events that occur over the term of the insurance risk exposure. The basic package covers the risks of accidental death and disability; optional elements include copayments for accident-related surgery or an accident-related hospital stay. The insurance offers no surrender option.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual accident mortality compared to assumed mortality, cancellation trends and costs incurred, as well as actual and assumed morbidity due to coverage extended for permanent impairment to health cause by accidents.

6.4.6 Waiver of premium rider in the event of death (Hungary)

Terms and conditions:

Waiver of premium rider insurance in the event of death can be taken out alongside unit-linked and risk life insurance as the main insurance. In the event the person insured by the insurance rider dies during the term, the Group agrees to pay the remaining premium payment obligations for the main insurance.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual mortality as compared to assumptions, cancellations and costs incurred.

This part provides an overview of the terms and conditions of life insurance products sold by the Group indicating the countries where such products are available, as well as of key factors affecting the timing and uncertainty of future cash flows.

6.4.7 Health insurance including claim exemption bonus

Terms and conditions:

Regular premium payment product is basically a health insurance – in accordance with the agreement made with an international health service provider the clients could get second medical opinion, beside a high level medical treatment, if the defined insured events were occurred. Death benefit is also included in the policy (until, the premium payments could cover the benefit). In case of no claims occurred, at the end of the policy a defined percentage of the paid premiums could reimbursed to the client. The policy offers partial surrender option.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual mortality as compared to assumptions, cancellations and fair value of costs incurred (medical-, and other costs)

6.4.8 Health insurance rider

Terms and conditions:

Health insurance rider can be taken out alongside unit-linked-, and endowment life insurance products as the main insurance. In accordance with the agreement made with an international health service provider the clients (of the health insurance rider) could get second medical opinion, beside a high level medical treatment, if the defined insured events were occurred. No surrender option (resulting from the rider) is existing.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual mortality as compared to assumptions, cancellations and fair value of costs incurred (medical-, and other costs)

6.4.9 Property insurance

Terms and conditions:

In the case of property insurances the Group will pay for the damage of the insured, if the damage has occurred to the assets insured by the Group and the damage is attributable to events relating to the risks specified in the insurance policy. The Group also provides an all risks cover on a case-by-case basis; in such cases non-excluded risks are the ones in the case of which the Group pays for the damage occurring in the insured assets. In the case of technical insurance the cover is typically all risks.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual occurrence of events as compared to assumptions, average claims paid and costs incurred as compared to the plans.

6.4.10 Liability insurance

Terms and conditions:

In the case of liability insurances the Group pays for the damage on behalf of the insured, which the insured caused to third persons or the Insured is regarded as the person who is liable for the damage as regards the third persons and he/she is responsible for the damage according to the rules of Hungarian law. In the case of the professional liability insurance, the Group will pay for damages arising from all damage claims that are enforced against the insured during the performance of its business activities, in connection with any professional fault arising from its breach of its professional obligations, during the policy term.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual occurrence of events as compared to assumptions, average claims paid and costs incurred as compared to the plans

6.4.11 Motor third party liability insurance

Terms and conditions:

In the case of motor third party liability insurances the Group will pay for the damage on behalf of the insured, which the insured caused to third persons relating to the operation of a motor vehicle, and he/she is responsible for the damage according to the rules of Hungarian law.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual occurrence of events as compared to assumptions, average claims paid and costs incurred as compared to the plans.

6.4.12 Casco insurance

Terms and conditions:

In the case of Casco insurance the Group will pay for the damage which occur to the insured motor vehicle as a result of the insured events.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual occurrence of events as compared to assumptions, average claims paid and costs incurred as compared to the plans.

6.4.13 Travel insurance

Terms and conditions:

In the case of travel insurances the Group will pay fixed amounts to the insured (or the beneficiary in the case of death) in connection with the events mentioned in the insurance policy (in the event of accidental death and invalidity) and undertakes the payment of costs within the limit referred to in the policy (for example: nursing costs). Insured events are accidents and illnesses suffered abroad. Furthermore, the Group will pay for the damage to the luggage of the insured if it is attributable to an insured event.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual occurrence of events as compared to assumptions, average claims paid and costs incurred as compared to the plans.

6.4.14 Freight insurance

Terms and conditions:

In case of freight insurances the Group will compensate the casual, accidental damages which arose from the risks relating to the usual process of the freight services. The Group provides freight insurance coverage for the goods and claims which were included in the insurance policy, or other relating document. Occasionally all risk coverage is provided by the Group, and in that case, freight claims from the not excluded risk can be compensated.

Key factors affecting future cash flows:

Key factors affecting future cash flows: actual occurrence of events as compared to assumptions, average claims paid and costs incurred as compared to the plans..

7 CAPITAL ADEQUACY

Objective

The Group's objective is to maintain a strong capital base to protect policyholders' and creditors' interests and to comply with regulatory requirements, whilst maintaining shareholder value. This is achieved through:

- maintaining the Group's ability to continue as a going concern so return generation for shareholders and providing benefits to other stakeholders,
- providing an adequate return to shareholders by pricing insurance and investment contracts in proportion to risk, and
- complying with capital requirements established by regulators of the insurance markets where the Group operates.

Provisions of Hungarian regulations

The capital requirements of the Hungarian Insurance Act with respect to the Group's life insurance business specify the minimum amount of capital that must be held by an insurance company in addition to the insurance liabilities as determined based on regulation. This amount is determined based on the minimum regulatory capital requirement and the calculation of solvency capital, whereby adjusted capital is compared with the minimum regulatory capital requirement and the required solvency capital calculated on the basis of technical reserves and the amounts at risk.

According to the Insurance Act, the minimum regulatory capital requirement computed as described above and the solvency capital have to be compared with available equity calculated based on local regulations less intangible assets and surrendered treasury equities.

Based on the Insurance Act, solvency capital is the higher of one third of the minimum regulatory capital requirement and an amount specified in the Act.

The following tables present the regulatory and solvency capital requirements for the Group as per local regulations, as well as the amount of available regulatory capital calculated in accordance with the Hungarian Act on Accounting:

Shareholders' capital and capital requirement according to local rules

CIG Pannónai Life Insurance Plc. (data according to the standalone financial statements compiled in accordance with the Hungarian Law on Accounting)

Data in THUF

CIG Pannónia Life Insurance Plc.	31.12.2013	31.12.2012
Shareholders' equity according to Hungarian Law on Accounting	4 709 138	4 298 668
Intangible assets (Hungarian Law on Accounting)	-729 378	-572 885
CIG Pannónia Life Insurance Plc. Regulatory capital	3 979 760	3 725 783

Regulatory capital and solvency capital requirement		
Regulatory capital requirement of CIG Pannónia Life Insurance Plc.	605 471	520 645
Solvency capital requirement of CIG Pannónia Life Insurance Plc.	1 686 000	1 588 000

CIG Pannónia First Hungarian General Insurance Company Ltd. (data according to the standalone financial statements compiled in accordance with the Hungarian Law on Accounting)

Data in THUF

CIG Pannónia First Hungarian General Insurance Company Ltd.	31.12.2013	31.12.2012
Shareholders' equity according to Hungarian Law on Accounting	1 202 105	1 313 003
Intangible assets (Hungarian Law on Accounting)	-197 120	-188 279
CIG Pannónia First Hungarian General Insurance Company Regulatory capital	1 004 985	1 124 724

Regulatory capital and solvency capital requirement		
Regulatory capital requirement of CIG Pannónia First Hungarian General Insurance Ltd.	772 636	423 286
Solvency capital requirement of CIG Pannónia First Hungarian General Insurance Ltd.	1 017 000	964 000

The regulatory capital of CIG Pannonia First Hungarian General Insurance Ltd. is amounted to HUF million 1,005 on 31 December 2013, which covers 99% of the minimum security capital requirement.

On 27 January 2014, the parent company made a decision to further increase the capital by HUF 250 million. It ensures the safe operation and the Insurer meets the solvency requirements. It was registered by the Court of Registration on 17 February 2014.

The consolidated capital adequacy of the Group is included in the following table, on the basis of the adjusted regulatory capital requirement calculated according to section 3.b of Appendix II of the Bit., on the basis of the add-up method of accounting consolidation:

Adatok ezer forintban

CIG Group	31.12.2013	31.12.2012
CIG Pannónia EMABIT Ltd. regulatory capital requirement	779 828	423 286
Regulatory capital requirement of CIG Pannónia Life Insurance Plc.	605 471	520 645
Consolidated regulatory capital requirement	1 385 299	943 930

CIG Group	31.12.2013	31.12.2012
Consolidated shareholders' equity (in accordance with the Hungarian Law on Accounting)	2 972 074	3 026 042
Intangible assets (Hungarian Law on Accounting)	-926 498	-842 333
Regulatory capital of CIG Group	2 045 576	2 183 709

During the year the Group ensured to the regulatory capital requirements.

8 Net earned premium

Data in THUF

	2013	2012
Regular premiums written	19 047 554	21 184 573
Top-up payments, and single premiums	2 319 823	3 514 339
Change in unearned premiums reserve	-301 874	-329 348
Earned premium, gross	21 065 503	24 369 564
Ceded reinsurance premiums	-815 201	-746 704
Earned premium, net	20 250 302	23 622 860

A part of the insurance policies of the Group is reinsured by several reinsurer partners, therefore reinsurance premium liability arose. The reason of increase in the ceded reinsurance premiums is due to the non-life segment, which is a normal consequence of the portfolio expansion.

Breakdown of gross written premiums by insurance line of businesses:

Data in THUF

	2013	2012
Unit-linked insurance product	15 799 217	21 442 856
Traditional life insurance	441 246	279 331
Health insurance	163 219	56 052
Casco	2 066 984	1 190 147
Vehicle liability insurance	1 209 145	855 601
Liability insurance	726 840	555 356
Other non-life insurances	960 726	319 569
Total	21 367 377	24 698 912

Gross premium income breaks down as follows for insurance sold by the Group in Hungary, and as part of cross-border services in Romania, Slovakia, Poland and Baltic region:

Data in THUF

	2013	2012
Hungary	19 968 587	23 186 466
Romania	43 930	74 420
Slovakia	799 865	1 040 564
Poland	520 359	397 462
Baltic region	34 636	0
Total	21 367 377	24 698 912

9 Premium and commission income, investment contracts

Data in THUF

	2013	2012
Policy-based premiums	176 715	259 713
Fund management fees	13 065	14 869
Premiums related to services	227	412
Total premium and commission income	190 007	274 995

I0 Income from and expenses on financial transactions

Data in THUF

	2013	2012
Interest received	337 989	341 386
Gains on investment sales	44 344	28 881
Non-realized exchange gains of securities	37 012	174 651
Foreign currency gains	67 647	363 175
Capital change of joint venture and associated companies (gain)	81 034	51 217
Fair value change gain	304 041	632 481
Income from financial transactions	872 067	1 591 791
Operation expenses on investments	26 140	3 590
Effective interest on interest-bearing shares	236 826	74 166
Financial reinsurance interest	211 816	300 292
Non-realized exchange losses of securities	71 232	38 425
Foreign currency losses	88 958	59 771
Losses on investment sales	11 047	51 522
Capital change of joint venture and associated companies (loss)	0	0
Fair value change loss	0	0
Expense on financial transactions	646 019	527 766
Total income from (expenses on) financial transactions	226 048	1 064 025

I I Other operating income

Data in THUF

	2013	2012
Portfolio management income	608 677	524 325
Gains from disposals of tangible assets	16 799	18 546
Other technical income from reactivations	179 002	304 135
Other income	20 056	19 456
Income from government grants	37 685	20 689
Other operating income	862 219	887 151

The income from the portfolio management includes the realized income from fund management of unit-linked portfolios, which increased due to the growth of the portfolio. One of the most significant items of the other operating income in 2013 is the income arose from the reactivated policies.

I 2 Net claim payments and benefits

Data in THUF

	2013	2012
Claim payments and benefits for insurance policy holders	8 519 773	7 151 245
Net increase / (decrease) of claim reserves	486 973	416 948
Net increase / (decrease) of other technical reserves	-348 711	882 911
Net increase / (decrease) of unit-linked reserve	5 227 601	8 322 179
Total net claim payments and benefits	13 885 636	16 773 284

71.6% of claims paid in 2013 related to partial and full surrenders (in 2012 81.7%), while payment upon death accounted for 3.7% (in 2012 1.9%) and claim payment related to non-life insurances accounted for 24.7% (in 2012 16.4%).

Claim payments and benefits for insurance policy holders was reduced by the amount of the claim refunds on reinsured policies which is HUF 514 million (in 2012 HUF 274 million). The gross changes of claim and other reserves was also reduced by the recoverable amount of the reinsurer, amounted to HUF 125 million (in 2012 HUF 269 million).

13 Commissions and other acquisition costs

Data in THUF

	2013	2012
Comissions and fees	4 286 736	4 576 085
Changes in deferred acquisition costs	334 705	2 435 395
Changes in deferred acquisition costs related to investment contracts	-15 055	175 001
Other acquisition costs	657 249	1 143 593
Total fees, commissions and other acquisition costs	5 263 635	8 330 074

Other acquisition costs include HUF 89,857 thousand of impairment booked on commission receivables in 2013 (2012: HUF 542,610 thousand). The commissions of 2013 decreased due to the lower new acquisitions made in life segment in 2013.

14 Administration costs

Data in THUF

	2013	2012
Salaries	748 338	943 291
Salary contributions and other personal costs	252 914	314 159
Advisory and consultancy services	198 713	385 112
Training costs	965	3 426
Marketing and PR costs	11 808	54 604
Administration costs	115 274	173 993
IT services	197 388	272 892
Office rental and operation	101 021	111 529
Travelling, and car expenses	20 163	36 510
Office supplies, phone, bank and operating costs	62 169	54 448
Depreciation and amortisation	310 701	284 785
Other administration costs	208 355	282 783
Local business tax, Innovation contribution	113 964	108 102
Special tax for financial organizations	0	187 574
Insurance tax	142 131	0
Share based payments	758 943	315 293
Total administration costs	3 242 847	3 528 501

As a result of the consistently applied cost racionalization program and efficient operation, almost all of the administraion cost types of the Group decreased compared to the prior year.

One-off item in 2013 was the insurance tax, which is regulated by the Act CII of 2012 on Insurance tax. At the same time, special tax for financial institutions was terminated.

Among the administration costs, share based payments were presented with an amount of HUF 759 million, which related to in 2013 terminated equity investment agreement with GEM. Due to the special accounting treatment, this unique entry - which relating to the agreement, and the termination- presented among the operating cost, and at the same time as an equity increasing item, therefore the increasing effect to the operating cost of the Issuer is only technical, there is no real cash-out.

Without the technical entry mentioned above, the amount of the administration costs would be HUF 2,484 million in 2013, which is a 23 percent cost saving compared with the prior year's administration costs adjusted with the same technical entry (HUF 3,214 million).

15 Tax income (expenses)

The corporate tax rate with respect to operations in Hungary was 10% or 19% - depending on the taxable income - both in 2012 and 2013; for operations in Romania the corporate tax rate was 16% in both years.

The Group accrued losses in both the reporting and the previous years, which can be used against future taxable income. In 2013 the Group recognised at first time deferred tax asset (in amount of THUF 297,359), thus tax loss carried forward was partly used against taxable income. With respect to operations in Hungary, there is no time limit for using tax losses.

In the sixth year after foundation, the CIG Pannónia Life Insurance Plc realised profit according to the local rules. Based on the Group strategy plans, there will be taxable income in the future which the Group can offset with the loss carried forward. Deferred tax asset in amount of THUF 297,359 is expected to be realized, this is the estimated realizable tax-saving effect (accountable in profit or loss) of the existing life portfolio on mid-term basis.

The following table shows the corporation tax and deferred tax expenses and incomes recognized in profit or loss and in other comprehensive income:

	Data in THUF	
	2013	2012
Corporation tax expenses in reporting year	-7 267	-752
Deferred tax income	297 359	0
Total tax income/(expenses)	290 092	-752

16 Other comprehensive income

Data in THUF

	2013	2012
Comprehensive income, wouldn't be reclassified to profit or loss in the future	0	151
Comprehensive income, would be reclassified to profit or loss in the future	64 039	75 379
Total other comprehensive income	64 039	75 530

Other comprehensive income includes (among the the income, which would be reclassified to profit or loss in the future) changes in the fair value of available-for-sale financial assets less such changes of the fair value of available-for-sale financial assets underlying the actuarial reserve which are due to the policy holders and which are recognized in the reserves for premium refunds dependent on profit. The translation differences arising on the translation of the financial statements of the Romanian subsidiary from the functional currency to HUF are recognized here (among the income which wouldn't be reclassified to profit or loss in the future) by the Group.

The exchange rates of the National Bank of Hungary were as follows in 2013 and 2012:

	31.12.2013	31.12.2012
Exchange rate on reporting date HUF/RON	66,29	65,71

I7 Earnings per share

Data in THUF

	2013	2012
Profit/loss after taxation attributable to the Company's shareholders (HUF thousand)	-582 681	-2 723 554
Weighted average number of ordinary shares (thousand)	63 283 203	63 283 203
Earnings per share (basic) (HUF)	-9	-43
Earnings per share (diluted) (HUF)	-9	-43

The issued interest-bearing shares shall not be treated as ordinary shares in point of the EPS calculation, therefore they cannot be taken into account in the calculation of the weighted average number of ordinary shares.

The weighted average number of ordinary shares (according to the above) was calculated as follows:

2013

Dátum	Issued ordinary share (item)	Issued employee shares (item)	Number of shares outstanding (item)	Number of days	Weighted average
31.12.2012	63 283 203	1 881 139	63 283 203	365	63 283 203
31.12.2013	63 283 203	1 881 139	63 283 203	365	63 283 203

2012

Dátum	Issued ordinary share (item)	Issued employee shares (item)	Number of shares outstanding (item)	Number of days	Weighted average
31.12.2011	63 283 203	1 881 139	63 283 203	366	63 283 203
31.12.2012	63 283 203	1 881 139	63 283 203	366	63 283 203

In 2011 the Group entered into an agreement with GEM Global Yield Fund Limited ("GEM") and GEM Management Ltd regarding an equity investment of EUR 20 million and the acquisition of a further 4 million shares by GEM (for details see Note 37). The agreements well as the issue of the interest-bearing shares (for details see Note 35) is potentially dilutive, but it was not deemed to have a dilutive effect since exercising the option would have decreased the negative value of earnings per share.

I8 Intangible assets

Intellectual property includes purchased and externally developed software. In 2010 the Group fully impaired the goodwill generated on the acquisition of Tisia Srl and Pannónia PI-ETA LLC. The fee paid for the transfer of the insurance portfolio is the capitalized value of the price of the non-life insurance portfolio acquired from the TIR Insurance Association.

Data in THUF

	Intellectual property, assets value rights	Premium paid for the transfer of the insurance portfolio	Goodwill	Total intangible assets
31. 12. 2012				
Cost				
01.01. 2012	987 933	20 000	38 570	1 046 503
Increase	532 742	0	0	532 742
Decrease	-55 161	0	0	-55 161
31.12.2012	1 465 514	20 000	38 570	1 524 084
Accumulated amortization, impairment				
01.01. 2012	-259 173	-5 000	-38 570	-302 743
Increase	-168 533	-6 615	0	-175 148
Decrease	4 804	0	0	4 804
31.12.2012	-422 902	-11 615	-38 570	-473 087
Net book value	1 042 612	8 385	0	1 050 997
31. 12. 2013				
Cost				
01.01. 2013	1 465 514	20 000	38 570	1 524 084
Increase	363 214	0	0	363 214
Decrease	-41 189	0	0	-41 189
31.12.2013	1 787 539	20 000	38 570	1 846 109
Accumulated amortization, impairment				
01.01. 2013	-422 902	-11 615	-38 570	-473 087
Increase	-280 784	-6 600	0	-287 384
Decrease	20 410		0	20 410
31.12.2013	-683 276	-18 215	-38 570	-740 061
Net book value	1 104 263	1 785	0	1 106 048

I9 Property, plant and equipment

Data in THUF

	Motor vehicles	Office furniture, equipment	Real estates	Unfinished investment	Total
31.12.2012					
Cost					
01.01.2012	111 511	172 739	69 298	10 197	363 745
Increase	16 454	39 534	1 723	58 430	116 141
Decrease	-47 763	-37 584	0	-55 431	479 886
31.12.2012	80 202	174 689	71 021	13 196	339 108
Accumulated amortization					
01.01.2012	-23 616	-82 720	-33 881	0	-140 217
Increase	-21 516	-32 459	-32 827	0	-86 802
Decrease	15 417	22 461	0	0	37 878
31.12.2012	-29 715	-92 718	-66 708	0	-189 141
Net book value	50 486	81 971	4 313	13 196	149 966
31.12.2013					
Cost					
01.01.2013	80 202	174 689	71 021	13 196	339 108
Increase	25 394	17 233	3 654	36 437	82 718
Decrease	-59 506	-18 901	0	-46 281	-124 688
31.12.2013	46 090	173 021	74 675	3 352	297 138
Accumulated amortization					
01.01.2013	-29 715	-92 718	-66 708	0	-189 141
Increase	-11 128	-30 944	-3 826	0	-45 898
Decrease	24 080	13 896	0	0	37 976
31.12.2013	-16 763	-109 766	-70 534	0	-197 063
Net book value	29 326	63 255	4 141	3 352	100 074

20 Deferred acquisition costs

Data in THUF

Deferred acquisition costs	31.12.2013	31.12.2012
Balance on 1 January	981 517	3 416 912
Net change in deferred acquisition costs	-305 070	-2 435 395
Balance on 31 December	676 447	981 517

21 Investments in jointly controlled companies

Data in THUF

	31.12.2013	31.12.2012
Pannónia Investment Services Ltd.	195 401	107 181
Pannónia Pension Fund Service Provider Ltd.	0	3 686
Investments in jointly controlled companies	195 401	110 867

In the first quarter of 2011, the Group signed a letter of intent with the Pension Fund of Electricity Companies on long-term strategic cooperation, the Pension Fund was renamed the Pannónia Pension Fund and it became a member of the CIG partnership. The contract parties, in order to exploit the synergies of such cooperation to the maximum extent, founded the Pannónia Investment Services Ltd., and Pannónia Pension Fund service Provider Ltd.

Based on the agreement signed by the parties, these companies are jointly controlled by the Financial Coordination Board.

After of the authorization process, The Pannonia Investment Services Ltd. started the investment management activities, in January 2012. The Group's share in Pannonia Investment Services Ltd. increased from 20% to 41% during 2012.

According to the 5th February 2013 H-EN-III-7/2013 decision of the Hungarian Financial Services Authority, Pannónia Investment Service Ltd. operates as an investment fund manager company, thereafter the new name of the Company is Pannonia CIG Fund Manager Ltd.

On 4 November 2013, having used its call option recorded in the deed of foundation, the Insuer called 4 percent from Pannónia CIG Fund Manager Ltd.'s ownership share. In addition, it purchased a share package from Pannónia Pension Fund that embedded a 1 percent share in Pannónia CIG Fund Manager Ltd., thus it already has a 46 percent ownership share. Parallel to this, the company sold its 20 percent share in Pannónia Pension Fund Service Provider Ltd. to the Fund.

Pannónia CIG Fund Manager Ltd. in 2013 - the second operating financial year – managed nearly HUF 136 billion, in which more than HUF 133 billion related to insurance- and pension fund portfolios, herewith achived 5,7 percent market share in the market of insurance and pension fund portfolio management. In 2013 Pannónia CIG Fund Manager Ltd.

managed four own closed investment funds, wherewith –at the end of the eighth month from the commencement - achieved 1,5 percent market share in the market of closed investment funds in Hungary. The yearly revenue of Pannónia CIG Fund Manager Ltd. in 2013 was HUF 639 million, while the profit after taxation was HUF 194 million.

22 Available-for-sale financial assets

Data in THUF

	31.12.2013	31.12.2012
Bonds	2 237	0
Equity securities	41 068	41 613
Investment funds	0	0
State bonds, discounted T-bills	5 871 643	4 973 450
Total available-for-sale financial assets	5 914 948	5 015 063

23 Investments for policyholders of unit-linked life insurance policies

Investments executed for policyholders of unit-linked life insurance policies ensue in separate Company unit-linked funds in accordance with policy terms and conditions. At the end of 2013 the Company had 91 segregated unit-linked funds. The executed investments are invested into various financial instruments depending on the investment policy of the unit-linked funds. Cash on account that is not invested – but is part of the unit-linked fund – is recognized within the unit-linked fund as cash. The derivative instruments are currency forward transactions in the unit-linked funds.

Other investments line contains the transit instrumentums, and the premium liabilities of funds.

Data in THUF

	31.12.2013	31.12.2012
Equities	6 235 944	4 345 626
State bonds, discounted T-bills	3 036 898	2 146 378
Corporate bonds	432 407	364 593
Investment funds	26 459 987	24 598 052
Derivative instruments	9 774	-1 917
Cash, and cash equivalent	3 360 487	2 085 323
Other investments	92 350	944 811
Total investments for policyholders of unit-linked life insurance policies	39 627 847	34 482 866

24 Financial assets – investment contracts

Data in THUF

	31.12.2013	31.12.2012
Equities	113 307	109 615
State bonds, discounted T-bills	55 180	81 252
Corporate bonds	7 857	62 752
Investment funds	480 777	508 936
Derivative instruments	178	0
Cash, and cash equivalent	61 060	118 945
Other investments	1 678	34 184
Total financial assets – investment contracts	720 036	915 684

25 Receivables from direct insurance and other receivables

Data in THUF

	31.12.2013	31.12.2012
Insurance receivables from policy holders	2 179 531	2 411 074
Commission receivables	622 624	567 646
Receivables from reinsurer	41 088	15 863
Customer receivables	7 592	20 738
Loans granted	39 788	48 674
Receivables from investment fund fee	53 911	59 699
Advance payments to suppliers and state	222 024	214 008
Total of receivables from direct insurance and other receivables	3 166 559	3 337 702

Most of the receivables from insurance policy holders are premium receivables due within 90 days. The age and structure of receivables remained the same, and their increase corresponds to the expansion of the portfolio.

26 Other assets and prepayments

Data in THUF

	31.12.2013	31.12.2012
Prepaid expenses and accrued income costs	49 759	37 578
Interest rental premium, and other premium related prepayment	663	1 541
Inventories	26 219	31 815
Total of other assets and prepaid expenses and accrued income	76 641	70 934

27 Cash and cash equivalents

Data in THUF

	31.12.2013	31.12.2012
Deposits	1 328 745	2 828 352
Fixed deposits within 1 month	0	266 832
Total cash and cash equivalents	1 328 745	3 095 184

28 Technical reserves and re-insurer's share thereof

Data in THUF

Gross value of technical reserves	31.12.2013	31.12.2012
Unearned premium reserve	846 582	544 708
Actuarial reserves	217 615	129 018
Reserve for premium refunds dependent on profit	5 564	2 966
Reserve for premium refunds independent of profit	554 781	546 562
Claim reserves:		
- RBNS	1 059 162	523 661
- IBNR	423 065	346 891
Cancellation reserve	1 831 714	2 189 249
Total technical reserves	4 938 483	4 283 054

Data in THUF

Reinsurer's share of technical reserves	31.12.2013	31.12.2012
Unearned premium reserve	87 007	38 606
Reserve for premium refunds independent of profit	10 974	0
Claim reserves:		
- RBNR	275 968	192 586
- IBNR	165 564	124 244
Cancellation reserve	11 453	17 676
Total reinsurer's share of technical reserve	550 965	373 112

29 Results of liability adequacy test (LAT)

Life segment

The results of the model presented by product groups (UL, and traditional products) and by currency (HUF, and EUR based products) in the schedule below. The analysis covered both the risks relating to UL and traditional insurance products.

The endowment policies due to the small amount of the population weren't significant portfolios at the year-end.

The Best Doctor policies, which including coverage against sickness, were also not significant at the year-end, but this product is intended to be important based on the Insurer's business plans, therefore the model covers this segment.

Data in HUF million/TEUR	2013				2012		
	HUF UL (HUF million)	EUR UL (HUF million)	HUF TRAD (HUF million)	EUR TRAD (HUF million)	HUF UL (HUF million)	EUR UL (TEUR)	HUF TRAD (HUF million)
+ Written premium	35 230	9 801	971	346	53 359	50 396	1 117
- Death insurance benefits	-5 375	-1 274	-679	-13	-7 830	-6 368	-535
- Surrender	-56 406	-12 772	-170	-66	-65 676	-51 404	-121
- Endowment	0	0	0	-45	0	0	0
- Sickness service	0	0	0	-33	0	0	0
- Costs	-4 812	-1 192	-120	-38	-5 441	-3 394	-344
- First-year comission	-13	-2	-2	0	-14	-14	0
- Renewal comission	-973	-318	-12	0	-1 545	-1 760	-25
+ comission reversal	73	58	1	7	177	869	1
Total CF	-32 277	-5 699	-12	158	-26 971	-11 674	94
Current asset							
+ UL reserve	33 956	6 392	0	0	30 447	17 000	0
+ Actuarial reserve	0	0	118	0			55
+ reserve for premium refunds independent of profit	359	170	0	0	364	562	0
- DAC	-262	-146	-8	-16	-537	-983	
Net reserves	34 053	6 415	111	-16	30 273	16 580	55
Surplus / deficit	1 776	716	99	142	3 302	4 905	149

At the end of 2013 each product had a positive result, i.e. the reserves –reduced by the amount of DAC- exceed the present value of the projected cash-flows in all cases, therefore no impairment of deferred acquisition costs had to be booked because of the examination (however, the run-off results relating to deferred acquisition costs influenced the value of these acquisition costs at the end of the year).

The result of the liability adequacy test is sensitive to the assumptions applied for forecasting future cash flows to varying degrees. The most important effect from the perspective of this

sensitivity are assumptions is attributed to the expectations regarding general administration costs allocated to the existing portfolio.

The initial assumption for the costs applied was based on the non-acquisition cost budget for 2013. For the following years, the Group assumed that the costs would increase at the planned rate of cost inflation. In terms of the planned unit cost level for one policy, the cost level over and above its absolute level has a major impact on the assumptions for future acquisitions, which lowers the future costs of the Company required to maintain existing portfolios.

A 10% increase in the level of initial costs lowers the HUF unit-linked insurance surplus by 27% and the EUR unit-linked insurance surplus by 17%, while the HUF traditional insurance surplus would be lower by 12% and EUR traditional insurance by 3%. With a continuous cost overrun exceeding the plans by 36% the examination shows surplus, and below –in case of the HUF based UL products- that it shows a deficit.

With the decrease in the number of new policies expected in future years the surplus keeps decreasing at a faster pace due to baseline scenario which included that the significant part of costs was bearing by the existing policies. With new acquisitions 76% less than planned the examination shows surplus, and below that it shows a deficit.

Due to the sensitivity levels outlined above the Group closely monitors the achievement of the assumptions underlying the cost budget.

Non-life segment

EMABIT

Data in HUF million

	Vehicle liability insurance	Casco	Property and liability insurance	Cargo liability insurance	Freight insurance	Household insurance	Group accident	Total
Written premium	213	542	225	324	4	29	17	1 355
Total payments	-950	-845	-221	-230	-26	-29	-36	-2 336
Claim payments	-876	-677	-125	-20	-24	-17	-32	-1 771
Administration costs	-24	-60	-25	-26	-1	-3	-2	-139
Acquisition costs	-39	-81	-59	-174	-1	-8	-1	-364
Taxes	-11	-27	-11	-10	0	-2	-1	-61
Total CF	-736	-303	5	94	-22	0	-19	-981
Reserves	741	468	51	10	32	5	32	1 338
Surplus / deficit	5	165	56	104	10	5	14	357

Based on the results of the test, the reserves of 2013, and the future premiums could cover the expected payments, therefore no supplementary reserve recognition is needed. The model is sensitive to the assumptions relating to claim ratios, and cost ratios, especially in case of vehicle liability and casco products. 10% increase in the administration or acquisition cost would cause 48 % decrease in the result of the calculation. 20 % increase of the administration costs would be enough to the negative results of the calculation.

Sensitivity of the product group depends on the claim ratio and cost ratio of vehicle liability. In case of other product groups, reserve surplus is less sensitive to the assumptions relating to claim ratios and cost ratios.

30 Technical reserves of policyholders of unit-liked life insurance policies

The following table presents changes in unit-linked reserves in the reporting year:

	Data in THUF	
	2013	2012
Opening balance on 1 January	34 482 866	26 128 372
Written premium	16 325 361	21 228 961
Fees deducted	-3 744 047	-6 618 368
Release of reserves due to claim payments and benefits	-6 666 188	-6 145 311
Investment result	269 216	630 637
Reclassification between deemed and real initial units	-1 014 901	-768 021
Other changes	-24 460	26 596
Balance on 31 December	39 627 847	34 482 866

31 Investment contracts

The following table shows the changes in liabilities related to investment contracts in the reporting year:

Data in THUF

	2013	2012
Opening balance on 1 January	915 681	917 062
Written premium	771 235	1 254 177
Fees deducted	-561 026	-806 756
Release of reserves due to claim payments and benefits	-446 487	-453 029
Investment result	34 827	24 873
Reclassification between deemed and real initial units	0	-20 637
Other changes	5 806	-6
Balance on 31 December	720 036	915 684

Investment contracts are unit-linked policies which do not include significant insurance risk based on the Group's accounting policy relating to policy classification (see Note 3.3.).

32 Borrowings and financial reinsurance

The Company entered a financial reinsurance agreement with the purpose of obtaining finance for the acquisition costs of its unit-linked policies during the start-up period of the Company. At the beginning of the operations, the Group contracted with two reinsurer companies (Hannover Re, Mapfre Re). In 2012 two additional reinsurer companies were involved (VIG Re, Partner), and in case of the new generation of policies Mapfre Re isn't affected. The agreement covers unit-linked policies with regular premium payments sold between 2008 and 2013; its territorial scope includes Hungary and Romania and from 2011, Slovakia as well. Reinsurers provide financing for the first year commissions paid by the Company and adjusted for reversed commissions. The available amount is determined based on the number and value of policies sold. Settlements between the parties are carried out on a quarterly basis by generations of policies.

Since the repayment of the loan is covered by the cash-flow of the insurance policies, therefore the timing of the repayments is in accordance with the premiums received. The policies for the new generations of 2012, has been amended in respect of the reinsurance regular premiums, increased from 60% to 85%. In the first year –from 2012- (before 2012, 35-37%) the Company obtained liquidity surplus amounting to 50-52% of the gross premium written, which could finance the 38% of the acquisition costs (before 2012, 27%). In the second year, 39% of the gross written premiums is repayable (relating to the generations before 2012, 27,6%), and in the further years – until the full repayments – yearly 5% of the gross written premiums is repayable (relating to the generations before 2012, 3,6%). The outstanding balance bears interest at a fixed rate of between 6.43% and 8.67% depending on the given generation of policies.

Changes in 2012 and 2013 are presented below:

Data in THUF

	31.12.2013	31.12.2012
Opening balance of loans and financial reinsurance	3 771 252	5 848 117
Loan received	715 085	2 647 564
Repayments (capital and capitalized interest)	-1 717 951	-4 636 167
Other changes	282 951	-88 262
Closing balance of loans and financial reinsurance	3 051 337	3 771 252

From the other changes of the balance of 2013, HUF 71,135 thousand is relating to exchange rate differences (HUF -412,554 thousand in 2012), HUF 211,816 thousand is relating to capitalized interest charge (in 2012 HUF 300,292 thousand). The liabilities arose from convertible bonds of EMABIT are also presented on this line (HUF 24,000 thousand).

33 Liabilities related to insurance and investment contracts

Data in THUF

	31.12.2013	31.12.2012
Liabilities to policy holders	420 831	473 107
Liabilities to insurance brokers	161 579	413 594
Liabilities to reinsurers	305 789	216 461
Total liabilities related to insurance and investment contracts	888 199	1 103 162

Liabilities to insurance policy holders mostly contain premium advances on insurance policies which were still at the proposal status on the reporting date. If the proposal becomes a policy after the reporting date, the relevant amount is invested and booked as premium income or an investment contract liability. Should the proposal be rejected, the amount concerned is repaid to the policyholder.

Liabilities to insurance brokers include such commission liabilities which were invoiced by the brokers in December, however the Group paid them only in January, furthermore commission which shall fall due in December according to the accounting, nevertheless the invoicing took place in January.

Among the liabilities to reinsurers, traditional reinsurer liabilities of the life insurance segment, and the reinsurer liabilities related to the ceded reinsurance premiums of the non-life segment are presented.

34 Other liabilities and provisions

Data in THUF

	31.12.2013	31.12.2012
Trade payables	39 747	78 635
Liabilities to fund managers	155 013	1 056 295
Liabilities to employees	40 065	81 100
Social contribution	68 262	101 087
Other liabilities	32 613	39 970
Accrued expenses and deferred income	501 807	418 854
Other liabilities and provision total	837 507	1 775 941

Liabilities to fund managers represent amounts relating to unit-linked investments settled with the respective fund managers subsequent to the reporting date.

Accrued expenses include commissions and other costs due before but not invoiced by the reporting date.

No provision allocation or reversion was made in 2012 and 2013.

35 Liabilities from the issue of interest bearing shares

In the third quarter in 2012, the Issuer's Board of Directors, acting on the basis of an earlier authorization granted by the General Meeting, resolved to implement a private placement through the issue of interest-bearing shares; as a result, the shareholders increased share capital by THUF 1.410.854. The registered capital above the common shares consists of 1,150,367 dematerialized registered interest-bearing voting series "B" shares of forty Hungarian Forints of nominal value each and 730,772 dematerialized registered interest-bearing voting series "C" shares of forty Hungarian Forints of nominal value each.

Of the interest-bearing shares, the 9% (nine percent) per annum fixed-rate interest on the issue value of shares in the "B" series is calculated in HUF. The 7% (seven percent) per annum fixed-rate interest on series "C" shares with an issue value recorded in EUR is calculated in EUR. Shares of series "B" and "C" are converted into series "A" common stock after 5 years from their issue on the basis of a specified conversion rate.

The interest bearing shares are accounted according to the Note 3.18.3.

The estimates and presumptions used in the evaluation of derivative parts are in Note 4.4.

At the time of the conversion into common stock the whole liability will be converted into equity.

The liabilities arising from the issue of interest bearing shares and the value of the split derivatives as at the initial valuation and as at the balance sheet date as follows:

Interest bearing share liability - initially valuation (24 September 2012)	Issued shares	Host / Share	Host (THUF)	Net value of the option / share	Net value of the option (THUF)
"B" series interest bearing shares	1 150 367	869,75	1 000 536	-119,75	-137 760
"C" series interest bearing shares	730 772	925,73	676 494	-175,73	-128 415
Összesen	1 881 139		1 677 030		-266 175

Interest bearing share liability - value at the annual balance sheet date (31 December 2013)	Issued shares	Host / Share	Host (THUF)	Net value of the option / share	Net value of the option (THUF)
"B" series interest bearing shares	1 150 367	1 025,26	1 179 425	-190,59	-219 248
"C" series interest bearing shares	730 772	1 106,50	808 597	-223,35	-163 218
Összesen	1 881 139		1 988 022		-382 466

As the value of the derivative part at the balance sheet date evaluation is an asset it is accounted as Financial assets – embedded derivatives.

The result of interest bearing shares in 2013 is as follows:

Effect of interest bearing shares to results 2013	Effective interest rate	Recognised effective interest, and exchange rate difference (THUF)	Changes in fair value of assets and liabilities relating to embedded derivatives	Net effect of interest bearing shares to results
"B" series interest bearing shares	13,81%	-143 151	33 050	-110 100
"C" series interest bearing shares	10,96%	-93 675	-1 652	-95 327
Összesen		-236 825	31 398	-205 427

The effective interest is accounted as investment expense in the Consolidated Statement of Comprehensive Income.

36 Share capital and capital reserve

The issued shares did not change in the reporting year (data in HUF thousand):

Issues ordinary shares	Issued interest bearing shares	Outstanding shares	Description
63 283 203		63 283 203	"A" series ordinary shares
	1 150 367	64 433 570	"B" series interest bearing shares
	730 772	65 164 342	"C" series interest bearing shares
63 283 203	1 881 139	65 164 342	

Based on Note 35. and Note 3.18.3., interest bearing shares issued at 24 September 2012 aren't included in the share capital, or capital reserve, - according to IFRSs adopted by the EU- until the conversion of the shares. Therefore a difference is existing in the amount of share capital and capital reserve, according to HAL, or IFRS. 63,283,203 ordinary shares are presented as share capital.

This means, there was no change in the share capital and share premium according to the consolidated financial statements of the Group, in 2013.

Summary of nominal value of issued shares in 2012 and 2013:

Share series	Nominal value (HUF/share)	Issued shares	Total nominal value (THUF)
"A" series	40	63 283 203	2 531 328
Amount of share capital			2 531 328

37 Other capital contributions

Data in THUF

	31.12.2013	31.12.2012
Balance on 1 January	499 645	184 352
Changes during the financial year	758 943	315 293
Termination of other capital contributions	-1 258 588	
Based on 31 December	0	499 645

The presentation of the other capital contributions is according to Note 4.4.

Decrease is related to equity investment agreement with GEM, which was signed at 31 May 2011, and terminated (except the call option agreement) on 2 October 2013.

According to IFRS 2 standard, the Group presented the termination effect as operating loss in amount of THUF 758,943, then -simultaneously with the termination of the service provided by GEM- the balance on 1 January 2013 (in amount of THUF 499,645) and yearly effect were carried to retained earnings, due to the fact that based on the evolution of the share price, it is unlikely that GEM would exercise its call option during the agreement term, as the drawdown would result in a loss for the GEM.

Among the results of 2013 yearly loss and termination effect of THUF 758,943 were realised, which was presented as operating cost. (see Note 14.)

38 Other reserves

Data in THUF

	31.12.2013	31.12.2012
Difference in fair value of available-for-sale financial assets	58 558	-5 480
Translation reserve	-2 060	-2 060
Other reserves	56 498	-7 540

Other reserves are including fair value difference of available-for-sale financial assets booked in the equity, and the translation reserve of the Group's subsidiaries

39 Financial information by segments

Financial information by segments 2013

(data in THUF)		2013				
ASSETS	Life insurance segment	Non-life insurance segment	Other	Adjusting entries for calculations in the financial statements (IFRS - HAL)	Adjusting entries for calculations in the financial statements (consolidation)	Total
Intangible assets	729 378	197 120	0	179 550	0	1 106 048
Property, plant and equipment	83 596	16 448	30	0	0	100 074
Deferred tax assets	0	0	0	297 359	0	297 359
Deferred acquisition costs	432 030	256 692	0	-12 275	0	676 447
Reinsurer's share of technical reserves	121 584	429 381	0	0	0	550 965
Subsidiaries	3 089 594	0	0	0	-3 089 594	0
Investments in jointly controlled companies	67 182	0	0	128 219	0	195 401
Available-for-sale financial assets	3 777 255	2 009 294	0	128 399	0	5 914 948
Investments for policyholders of unit-linked life insurance policies	40 347 883	0	0	-720 036	0	39 627 847
Financial assets - investment contracts	0	0	0	720 036	0	720 036
Financial assets - embedded derivatives	0	0	0	382 466	0	382 466
Receivables from insurance policies and other receivables	2 287 407	844 214	12 686	22 252	0	3 166 559
Other assets and prepayments	145 895	47 752	3 384	-120 390	0	76 641
Receivables from shareholders	0	0	0	0	0	0
Cash and cash equivalents	1 036 999	266 779	24 967	0	0	1 328 745
Intercompany receivables	61 778	78 713	19 690	0	-160 181	0
Total assets	52 180 581	4 146 393	60 757	1 005 580	-3 249 775	54 143 536

LIABILITIES	2013					
	Life insurance segment	Non-life insurance segment	Other	Adjusting entries for calculations in the financial statements (IFRS - HAL)	Adjusting entries for calculations in the financial statements (consolidation)	Total
Technical reserves	2 721 791	2 226 031	0	-9 339	0	4 938 483
Technical reserves for policyholders of unit-linked insurance	40 347 883	0	0	-720 036	0	39 627 847
Investment contracts	0	0	0	720 036	0	720 036
Financial liabilities - embedded derivatives	0	0	0	0	0	0
Liabilities from the issue of interest-bearing shares	0	0	0	1 988 022	0	1 988 022
Loans and financial reinsurance	3 027 337	24 000	0	0	0	3 051 337
Liabilities from insurance	556 778	329 255	0	0	2 166	888 199
Intercompany liabilities	85 054	64 515	10 612	0	-160 181	0
Other liabilities and provisions	732 600	300 486	3 869	-224 120	24 672	837 507
Total liabilities	47 471 443	2 944 287	14 481	1 754 563	-133 343	52 051 431
NET ASSETS	4 709 138	1 202 106	46 276	-748 983	-3 116 432	2 092 105
SHAREHOLDERS' EQUITY						
Registered capital	2 606 574	1 020 000	10 748	-75 247	-1 030 747	2 531 328
Capital reserve	16 804 149	2 315 000	60 000	-867 263	-2 375 000	15 936 886
Other capital contributions	0	0	0	0	0	0
Other reserves	0	15 564	-2 061	42 995	0	56 498
Profit reserve	-14 701 585	-2 148 458	-22 411	150 532	289 315	-16 432 607
Total shareholders' equity	4 709 138	1 202 106	46 276	-748 983	-3 116 432	2 092 105

(data in THUF)	2013					
	Life insurance segment	Non-life insurance segment	Other	Adjusting entries for calculations in the financial statements (IFRS - HAL)	Adjusting entries for calculations in the financial statements (consolidation)	Total
COMPREHENSIVE INCOME STATEMENT						
Gross written premium	16 715 265	5 074 940	0	-311 583	-111 245	21 367 377
Changes in unearned premiums reserve	20 996	-322 869	0	0	-1	-301 874
Earned premiums, gross	16 736 261	4 752 071	0	-311 583	-111 246	21 065 503
Ceded reinsurance premiums	-229 130	-686 477	0	0	100 406	-815 201
Earned premiums, net	16 507 131	4 065 594	0	-311 583	-10 840	20 250 302
Premium and commission income from investment contracts	0	0	0	190 007	0	190 007
Investment income	675 255	127 262	1 224	110	-12 818	791 033
Share of the profit of associates and joint ventures accounted for using the equity method	0	0	0	81 034	0	81 034
Other operating income	897 248	29 844	504 358	20 897	-590 128	862 219
Other income	1 572 503	157 106	505 582	292 048	-602 946	1 924 293
Total income	18 079 634	4 222 700	505 582	-19 535	-613 786	22 174 595
Claim payments and benefits, and claim settlement costs	-6 945 906	-2 036 272	0	446 488	15 917	-8 519 773
Net change in the value of life technical reserves and unit-linked life insurance reserves	-4 411 122	-676 473	0	-278 269	1	-5 365 863
Investment expenditure	-740 594	-28 342	-4 179	-119 137	246 233	-646 019
Share of the loss of associates and joint ventures accounted for using the equity method	0	0	0	0	0	0
Change in the fair value of liabilities relating to investment contracts	0	0	0	-40 629	0	-40 629
Change in the fair value of assets and liabilities relating to embedded derivatives	0	0	0	31 398	0	31 398
Investment expenses, changes in reserves and benefits, net	-12 097 622	-2 741 087	-4 179	39 851	262 151	-14 540 886
Fees, commissions and other acquisition costs	-3 788 161	-1 484 324	0	0	8 850	-5 263 635
Administration costs	-1 777 380	-758 189	-495 422	-788 057	576 201	-3 242 847
Operating costs	-5 565 541	-2 242 513	-495 422	-788 057	585 051	-8 506 482
Profit/loss before taxation	416 471	-760 900	5 981	-767 741	233 416	-872 773
Tax income / (expenses)	-6 001	0	-1 266	0	0	-7 267
Deferred tax income / (expenses)	0	0	0	297 359	0	297 359
Profit/loss after taxation	410 470	-760 900	4 715	-470 382	233 416	-582 681
Other comprehensive income	0	0	0	64 039	0	64 039
Total comprehensive income	410 470	-760 900	4 715	-406 343	233 416	-518 642

Financial information by segments 2012

(data in THUF) ASSETS	2012					
	Life insurance segment	Non-life insurance segment	Other	Adjusting entries for calculations in the financial statements (IFRS - HAL)	Adjusting entries for calculations in the financial statements (consolidation)	Total
Intangible assets	572 998	187 999	81 000	209 000	0	1 050 997
Property, plant and equipment	112 974	18 996	17 996	0	0	149 966
Deferred tax assets	0	0	0	0	0	0
Deferred acquisition costs	827 593	180 911	0	-26 987	0	981 517
Reinsurer's share of technical reserves	35 011	338 101	0	0	0	373 112
Subsidiaries	2 672 826	0	0	0	-2 672 826	0
Investments in jointly controlled companies	60 910	0	0	49 957	0	110 867
Available-for-sale financial assets	3 891 049	982 012	0	142 002	0	5 015 063
Investments for policyholders of unit-linked life insurance policies	35 398 862	0	0	-915 996	0	34 482 866
Financial assets - investment contracts	0	0	0	915 684	0	915 684
Financial assets - embedded derivatives	0	0	0	351 068	0	351 068
Receivables from insurance policies and other receivables	2 973 625	513 108	-47 010	-102 021	0	3 337 702
Other assets and prepayments	166 845	23 978	999	-120 888	0	70 934
Receivables from shareholders	0	0	0	0	0	0
Cash and cash equivalents	2 406 143	668 040	21 001	0	0	3 095 184
Intercompany receivables	60 675	78 108	62 189	0	-200 972	0
Total assets	49 179 511	2 991 253	136 175	501 819	-2 873 798	49 934 960

LIABILITIES	2012					
	Life insurance segment	Non-life insurance segment	Other	Adjusting entries for calculations in the financial statements (IFRS - HAL)	Adjusting entries for calculations in the financial statements (consolidation)	Total
Technical reserves	3 222 041	1 157 015	0	-96 002	0	4 283 054
Technical reserves for policyholders of unit-linked insurance	35 398 862	0	0	-915 996	0	34 482 866
Investment contracts	0	0	0	915 684	0	915 684
Financial liabilities - embedded derivatives	0	0	0	0	0	0
Liabilities from the issue of interest-bearing shares	0	0	0	1 751 196	0	1 751 196
Loans and financial reinsurance	3 747 250	24 002	0	0	0	3 771 252
Liabilities from insurance	807 119	295 043	0	0	1 000	1 103 162
Intercompany liabilities	133 239	0	68 009	0	-201 248	0
Other liabilities and provisions	1 623 215	173 301	8 050	-55 193	26 568	1 775 941
Total liabilities	44 931 726	1 649 361	76 059	1 599 689	-173 680	48 083 155
NET ASSETS	4 247 785	1 341 892	60 116	-1 097 870	-2 700 118	1 851 805
SHAREHOLDERS' EQUITY						
Registered capital	2 607 338	1 005 130	11 001	-75 010	-1 017 132	2 531 328
Capital reserve	16 803 880	1 679 988	60 000	-866 994	-1 739 988	15 936 886
Other capital contributions	0	0	0	499 645	0	499 645
Other reserves	16 023	35 815	-1 885	-57 493	0	-7 540
Profit reserve	-15 179 456	-1 379 041	-9 000	-598 018	57 002	-17 108 514
Total shareholders' equity	4 247 785	1 341 892	60 116	-1 097 870	-2 700 118	1 851 805

(data in THUF)	2012					
	Life insurance segment	Non-life insurance segment	Other	Adjusting entries for calculations in the financial statements (IFRS - HAL)	Adjusting entries for calculations in the financial statements (consolidation)	Total
COMPREHENSIVE INCOME STATEMENT						
Gross written premium	22 521 920	2 922 990	0	-742 997	-3 000	24 698 912
Changes in unearned premiums reserve	55 058	-384 406	0	0	0	-329 348
Earned premiums, gross	22 576 978	2 538 584	0	-742 997	-3 000	24 369 564
Ceded reinsurance premiums	-150 940	-595 764	0	0	0	-746 704
Earned premiums, net	22 426 038	1 942 820	0	-742 997	-3 000	23 622 860
Premium and commission income from investment contracts	0	0	0	274 995	0	274 995
Investment income	1 395 614	88 975	1 000	54 985	0	1 540 574
Share of the profit of associates and joint ventures accounted for using the equity method	0	0	0	51 217	0	51 217
Other operating income	963 164	78 013	515 088	20 003	-689 117	887 151
Other income	2 358 778	166 988	516 088	401 200	-689 117	2 753 937
Total income	24 784 816	2 109 808	516 088	-341 797	-692 117	26 376 797
Claim payments and benefits, and claim settlement costs	-6 555 225	-1 063 036	0	453 016	14 000	-7 151 245
Net change in the value of life technical reserves and unit-linked life insurance reserves	-9 200 037	-455 002	0	33 000	0	-9 622 039
Investment expenditure	-475 789	-9 996	-2 999	-38 983	0	-527 766
Share of the loss of associates and joint ventures accounted for using the equity method	0	0	0	0	0	0
Change in the fair value of liabilities relating to investment contracts	0	0	0	-24 867	0	-24 867
Change in the fair value of assets and liabilities relating to embedded derivatives	0	0	0	84 893	0	84 893
Investment expenses, changes in reserves and benefits, net	-16 231 051	-1 528 034	-2 999	507 059	14 000	-17 241 024
Fees, commissions and other acquisition costs	-7 594 067	-736 007	0	0	0	-8 330 074
Administration costs	-3 127 558	-673 905	-495 930	96 986	671 905	-3 528 501
Operating costs	-10 721 625	-1 409 912	-495 930	96 986	671 905	-11 858 575
Profit/loss before taxation	-2 167 860	-828 138	17 159	262 248	-6 212	-2 722 802
Tax income / (expenses)	0	0	-752	0	0	-752
Deferred tax income / (expenses)	0	0	0	0	0	0
Profit/loss after taxation	-2 167 860	-828 138	16 407	262 248	-6 212	-2 723 554
Other comprehensive income	0	0	0	75 530	0	75 530
Total comprehensive income	-2 167 860	-828 138	16 407	337 778	-6 212	-2 648 024

The consolidated financial statements of the Group and the information presented separately by segments are different for the following reasons:

- 1) Shareholdings between the segments have been eliminated during consolidation.
- 2) Receivables and liabilities between the segments have been eliminated during consolidation.
- 3) Income and expenses between the segments have been eliminated during consolidation. The following type of transactions appeared between the segments, which were treated according to the IFRSs adopted by the EU:
 - administration services, claim management, IT services
 - business advisory services
 - cross-invoicing, sale of assets
 - casco, and liability insurance
- 4) Interim profit or loss arising from a transaction between the segments, which has been eliminated during consolidation

40 Financial risk

Financial instruments presented in the consolidated statement of financial position include investments and receivables connected to investment and insurance policies, other receivables, cash and cash equivalents, borrowings, trade and other liabilities.

The main insurance risks and the risk management policy are presented in Note 6. Under the current reserve-allocation rules the unit-linked insurance reserves of the Company and the assigned asset coverage response to an interest shock in the same way, i.e. an asset revaluation caused by a shift in the yield curve means the reserves are revalued to the same extent and at the same time. Similarly, the Group's reserves change to the same degree in the case of currency fluctuations as when changing due to asset revaluations; consequently, the unit-linked insurance reserve, the liabilities from investment policies and the associated asset coverage overall carry no direct interest, currency or lending risk for the Group; changes in interest rates and exchange rates have no direct impact on the Group's results and equity.

Financial assets are classified into different categories depending on the type of asset and the purpose for which it is acquired. Currently three asset and two liability categories are used, which are the following: financial assets measured at fair value through profit or loss, loans and receivables, and available-for-sale financial instruments; and financial liabilities measured at fair value through profit or loss and other financial liabilities.

The Group is exposed to many financial risks through its financial assets and financial liabilities (investment contracts and borrowings). The most important components of financial risks include interest risk, liquidity risk, foreign exchange risk and credit risk.

These risks arise from open positions in interest rate, currency and securities products, all of which are exposed to general and specific market movements.

The Group manages these positions as part of Assets-Liability Management, with the objective of achieving returns on its financial assets which in the long run exceed liabilities from investment and insurance policies. The basic technical method of the Group's Assets-Liability Management is matching insurance and investment contracts from an asset and liability side based on their nature.

The Group's financial risk assessment made independently for each risk, since the combined effect of those aren't significant (according to the opinion of the management).

These risks are presented below.

40.1 Credit risk exposure

The Group's credit risk exposure arises primarily on premium receivables from insurance policy holders, receivables from insurance brokers due to commission clawbacks and on debt securities. The Group allocates a cancellation reserve under local accounting rules for the part of receivables from policyholders, that is not expected to be recovered (cf. note 3.4 (iv)).

Some of the commission receivables are from active insurance brokers, others are from former brokers no longer in contact with the Group. The Group recorded impairment on receivables not likely to be recovered. The book value of financial assets, due to these factors, adequately represents the maximum credit exposure of the Group. The maximum exposure to credit risk at the reporting date was as follows:

	31.12.2013	31.12.2012
State bonds	8 963 721	7 201 080
Corporate Bonds	442 500	427 345
Cash and cash equivalents	4 750 292	5 299 452
Receivables	3 369 607	3 337 702
Other financial assets	283 397	977 078
Reinsurance share from reserves	550 965	373 112

In case of the government bonds, which are the most significant financial assets, the credit risk exposure is not significant, due to this bonds are guaranteed by the state.

Credit risk exposure of reinsurance share from reserves is not significant, due to the fact, that credit risk rating of reinsurance partners are A- at least.

Impairment

Of the receivables from direct insurance and other receivables the Group allocated impairment in respect of the receivables from insurance brokers. Ageing of receivables from direct insurance transactions, other receivables and booked impairment is presented below:

Data in THUF

	31.12.2013		31.12.2012	
	Gross	Impairment	Gross	Impairment
Not overdue	2 428 476	0	1 172 448	0
between 0 and 30 days overdue	18 265	-6 371	874 589	-3 372
between 31 and 120 days overdue	189 709	-13 426	1 299 098	-54 434
overdue	235 490	-48 099	1 095 388	-498 012
Overdue by more than a year	1 342 756	-980 241	4 589 194	-695 675
Total	4 214 696	-1 048 137	4 589 194	-1 251 493

Changes in impairment on receivables from insurance brokers:

Data in THUF

	2013.	2012.
Opening balance on 1 January	1 251 493	708 882
Derecognition of impairment on irrecoverable receivables	-305 260	0
Impairment reversal	0	0
Impairment booked	101 904	542 611
Closing balance on 31 December	1 048 137	1 251 493

40.2 Liquidity risk

Liquidity risk is the risk that the Group is unable to meet its obligations when they fall due as a result of claims of policyholders, contract commitments or other cash outflows. Such outflows would deplete available cash for operating and investment activities. In extreme circumstances, lack of liquidity could result in sales of assets or potentially an inability to fulfill contract commitments. The risk that the Group will be unable to meet the above obligations is inherent in all insurance operations and can be affected by a range of institution-specific and market events.

The Group's liquidity management process, as carried out and monitored by management, includes day-to-day funding, managed by monitoring future cash flows to ensure the requirements can be met; maintaining a portfolio of easily marketable assets that can easily be liquidated as protection against any unforeseen interruption to cash flow, and monitoring the liquidity ratios calculated based on the consolidated financial statements to ensure compliance with internal and regulatory requirements. The Group has a multi-purpose credit limit of HUF 1,500 million, which can be used for the purpose of liquidity management if necessary.

Monitoring and reporting take on the form of cash flow projections and measurements for future periods that are key to liquidity management. The table below presents policy cash flows payable and receivable by the Group as at the reporting date of the statement of financial position:

31 December 2013 (data in THUF)	Book value	Contractual cash flow	6 months or less	6-12 months	1-2 years	2-5 years	More than five years
Liabilities*	7 485 101	7 485 101	3 433 033	661 860	1 013 942	2 376 266	0
Government bonds	4 257 243	4 299 309	1 609 466	1 633 734	46 080	956 279	53 750
Corporate bonds	10 094	10 094	0	0	10 094	0	0
Shares	154 375	0	0	0	0	0	0
Investment funds	480 777	0	0	0	0	0	0
Cash	1 381 403	1 381 403	1 381 403	0	0	0	0
Receivables	3 166 559	3 166 559	3 163 619	744	381	159	1 656
Other financial assets	394 273	394 273	394 273	0	0	0	0
Total assets:	9 844 723	9 251 638	6 548 761	1 634 478	56 555	956 438	55 406

* Loans, financial reinsurance, other liabilities and provisions, investment contracts, liabilities from direct insurance and, liabilities from the issue of interest-bearing shares

**The financial assets to cover the technical and unit-linked reserves couldn't use in the settlements of the obligations, therefore the schedule does not contain them.

31 December 2012 (data in THUF)	Book value	Contractual cash flow	6 months or less	6-12 months	1-2 years	2-5 years	More than five years
Liabilities*	9 317 235	9 317 235	4 788 773	843 984	1 159 949	2 524 529	0
Government bonds	3 387 869	3 337 189	1 410 875	35 465	1 418 113	472 736	0
Corporate bonds	64 989	64 989	0	0	0	64 989	0
Shares	151 228	0	0	0	0	0	0
Investment funds	508 936	0	0	0	0	0	0
Cash	3 094 641	3 094 641	3 094 641	0	0	0	0
Receivables	3 337 702	3 337 702	3 266 821	33 933	32 174	621	4 153
Other financial assets	385 252	385 252	385 252	0	0	0	0
Total assets:	10 930 616	10 219 773	8 157 589	69 398	1 450 287	538 346	4 153

* Loans, financial reinsurance, other liabilities and provisions, investment contracts, liabilities from direct insurance. It does not contain technical reserves.

**The financial assets to cover the technical and unit-linked reserves couldn't use in the settlements of the obligations, therefore the schedule does not contain them.

40.3 Foreign exchange risk

The Group underwrites insurance and investment contracts denominated in euro and forint. The Group invests in assets denominated in the same currencies as their related liabilities, which reduces foreign currency exchange risks. Another factor reducing the risk is that the acquisition costs related to the policies generally arise in the currency that the income arises in.

The Group is exposed to foreign currency exchange risk by the fact that a significant financial liability, financing including interest received as part of financial reinsurance and not yet repaid, is determined in Euros, and the annual repayment amount is defined one year in advance at a set exchange rate.

Since the cash flows from the technical reserve that cover the repayments generally arise in forints, any change in the EUR/HUF exchange rate constitutes a risk both for the coverage of

the repayment installments due based on the policy and from the perspective of a revaluation of the existing debt.

However, this risk is mitigated by the average remaining term expected for a policy in a reinsured generation being less than two years.

The Group constantly monitors its positions with reinsurers, and it believes that the foreign currency risk of all reinsured generations is manageable. In case of the treatment of foreign exchange risk, the Group applies natural hedging, with the reduction of the foreign exchange gap. The Group keeps up euro investments to cover the actual reinsurance liabilities.

The table below presents the foreign exchange exposures of financial assets and liabilities by currency as at the end of 2013 and 2012:

Data in THUF

31.12.2013	HUF	EUR	USD	GBP	RON
State bonds, discounted T-bills	5 596 264	3 367 457	0	0	0
Corporate bonds	442 500	0	0	0	0
Shares	41 068	0	6 349 251	0	0
Investment funds	13 347 621	2 952 682	10 640 461	0	0
Cash	1 842 675	2 904 508	29	42	3 038
Receivables	2 466 449	856 400	46 156	0	602
Derivative instruments	219 247	173 169	0	0	0
Other investments	-93 993	9 756	-24 782	0	0
Interest bearing shares	-1 179 425	-808 597	0	0	0
Loans and financial reinsurance	-24 000	-3 027 337	0	0	0
Insurance and other liabilities	-1 203 261	-364 428	0	0	-4 358
Other financial liabilities	-138 950	-14 709	0	0	0
Investment contracts	-356 302	-363 734	0	0	0

Data in THUF

31.12.2012	HUF	EUR	USD	GBP	RON
State bonds, discounted T-bills	4 782 569	2 418 511	0	0	0
Corporate bonds	427 344	0	0	0	0
Shares	41 068	524	4 455 248	13	0
Investment funds	21 137 437	1 762 469	2 207 082	0	0
Cash	3 132 875	2 127 544	35 167	42	3 825
Receivables	3 130 177	1 201 328	-18 768	0	2 046
Derivative instruments	186 198	164 869	0	0	0
Interest bearing shares	-1 036 274	-714 922	0	0	0
Loans and financial reinsurance	-24 000	-3 747 252	0	0	0
Insurance and other liabilities	-1 285 430	-533 511	0	0	-3 867
Other financial liabilities	-156 215	-900 080	0	0	0
Investment contracts	-579 144	-336 540	0	0	0

The table shows the sensitivity of the Group's profit/loss and equity to foreign exchange risk. Possible fluctuations in exchange rates at the end of 2013 and 2012 would have the following impact on the Group's profit/loss and equity:

Data in THUF

31.12.2013	EUR	USD	GBP	RON
Year-end FX rate	297	216	357	66
Possible change (+)	8%	7%	7%	5%
Possible change (-)	9%	8%	7%	5%
The impact of the increase of the FX rate on the profit or loss / shareholders' capital	13 313	-2	3	-34
The impact of the decrease of the FX rate on the profit or loss / shareholders' capital	-14 448	2	-3	36

Data in THUF

31.12.2012	EUR	USD	GBP	RON
Year-end FX rate	291	221	355	66
Possible change (+)	10%	15%	12%	10%
Possible change (-)	11%	17%	13%	11%
The impact of the increase of the FX rate on the profit or loss / shareholders' capital	-163 644	11	6	193
The impact of the decrease of the FX rate on the profit or loss / shareholders' capital	181 772	-13	-7	-215

Decline in foreign exchange exposure from 2012 to 2013 is due to the continuous monitoring of foreign exchange risks and asset-liability matching.

40.4 Interest rate risk

The Group's interest payment liability from financial reinsurance is determined alongside an interest agreement fixed per reinsurance generation. For this reason the existing reinsured generations carry no interest risk, while in the case of policies for which reinsurance is needed in the future, one source of uncertainty is the interest subsequently imposed based on the agreement.

The Group determines the value of life insurance premium reserves prospectively using a technical interest rate; under the current reserve-allocation rules the reserves do not revalue on account of a shift in the yield curve. However, a shift in the yield curve can affect the value of assets assigned to the life insurance premium reserves, which is why there is an interest risk for these assets. The Group counters the interest risk by selecting assets which are not overly sensitive to changes in interest rates. Risk management is also supported by the continuous monitoring of asset-liability matching.

The following table presents the Group's interest-bearing assets and liabilities as of 2013 and 2012 year-end:

	Data in THUF	
	31.12.2013	31.12.2012
Fixed-interest	13 376 031	12 500 532
Floating-interest	780 482	427 344
Interest-bearing assets	14 156 513	10 723 608
Fixed-interest	5 015 359	5 498 448
Floating-interest	24 000	24 000
Interest-bearing liabilities	5 039 359	5 522 448

For floating-interest assets a possible change in the interest rate (47 basis points in the case of HUF and 7 basis points in the case of EUR investments in 2013), which would have altered the Group's profit/loss and equity by HUF 653 thousands in annual terms. (54 basis points in the case of HUF investments and 5 basis points in the case of EUR investments in 2012, which wouldn't alter the Group's profit/loss and equity in annual terms.)

For fixed-interest available-for-sale financial assets a possible change in the interest rate (47 basis points in the case of HUF investments and 7 basis points in the case of the EUR investments) would alter the Group's profit/loss and equity by HUF 19,243 thousands in annual terms (54 basis points in the case of HUF investments and 5 basis points in the case of EUR investments in 2012, which would alter the Group's profit/loss and equity by HUF 19,423 thousands in annual terms.

The Group's interest-bearing assets and liabilities bore the following interest rates as of the end of 2013 and 2012:

	31.12.2013		31.12.2012	
	HUF	EUR	HUF	EUR
Government bonds	5,50% - 8,00%	3,50% - 6,75%	5,50% - 8,00%	3,50% - 6,75%
Corporate bonds	n/a	n/a	n/a	n/a
Cash and cash equivalents	0,651% - 4,05%	0,003% - 0,16%	5,20% - 5,55%	0,06% - 0,12%
Loans, and financial reinsurance	n/a	6,43% - 8,67%	n/a	6,43% - 8,67%

40.5 Accounting classification and fair values

The carrying values of loans and receivables, available-for-sale financial instruments and other financial liabilities do not differ significantly from their fair values.

The following table presents the Group's assets and liabilities as classified into financial asset and liability categories:

Data in THUF

31.12.2013	Financial assets at fair value through profit or loss	Loans and receivables	Available-for-sale financial assets	Financial liabilities at fair value through profit or loss	Other financial liabilities
Government bonds	3 092 078	0	5 871 643	0	0
Corporate bonds	440 263	0	2 237	0	0
Shares	6 349 251	0	41 068	0	0
Investment fund units	26 940 764	0	0	0	0
Cash (unit-linked & own)	3 421 547	1 328 745	0	0	0
Receivables	0	3 166 559	0	0	0
Other investments	94 028	0	0	0	0
Interest-bearing shares	0	0	0	0	1 988 022
Loans, financial reinsurance, other liabilities and provisions, liabilities from insurance	0	0	0	0	4 777 043
Investment contracts	0	0	0	720 036	0
Derivative instruments	392 417	0	0	0	0
Total	40 730 348	4 495 304	5 914 948	720 036	6 765 065

Data in THUF

31.12.2012	Financial assets at fair value through profit or loss	Loans and receivables	Available-for-sale financial assets	Financial liabilities at fair value through profit or loss	Other financial liabilities
Government bonds	2 227 630	0	4 973 450	0	0
Corporate bonds	427 345	0	0	0	0
Shares	4 455 241	0	41 613	0	0
Investment fund units	25 106 988	0	0	0	0
Cash (unit-linked & own)	2 204 268	3 095 184	0	0	0
Receivables	977 078	3 337 702	0	0	0
Interest-bearing shares	0	0	0	0	1 751 196
Loans, financial reinsurance, other liabilities and provisions, liabilities from insurance	0	0	0	0	6 650 355
Investment contracts	0	0	0	915 684	0
Derivative instruments	351 068	0	0	0	0
Total	35 749 618	6 432 886	5 015 063	915 684	8 401 551

The Group applies the following three measurement levels when determining the fair value of assets and liabilities:

- Level 1: price quoted on active market for asset/liability
- Level 2: Based on input information that differs from level 1, which can be directly or indirectly observed for the given asset/liability
- Level 3: Inputs for assets and liabilities which are not based on observable market data

In case of the various financial instruments, the fair value of the assets determined by the following methods:

- Debt securities
 - except the government bonds, and discounted T-bills issued into the primary dealership system, the last net exchange price of the evaluation period shall be used with the accumulated interest until the reporting date added (in case of the determination of the fair value);
 - the fair value in the case of the T-bills and government bonds (both with fixed and floating interest payments), which: mandatory quoted, have more than 3 months remaining maturity and issued into the primary dealership system, is determined by the average of the best net bid/ask price (published by ÁKK - Government Debt Management Agency, at the reporting date, and the last workday before the reporting date) plus the accumulated interest at the reporting date;
 - the fair value in case of the T-bills and government bonds (only the securities with fixed interest payments), including securities guaranteed by the state, which: non-mandatory quoted in the primary dealership system, have less than 3 months remaining maturity, is determined by the net exchange rate published by ÁKK at the reporting date, and the last workday before the reporting date,, calculated based on 3 monthly benchmark yield, plus the accumulated interest;
 - if there is no more recent information than 30 days about the price of the debt security, which listed on the stock exchange (excluded the securities issued into the primary dealership system), then the fair value of the asset shall be determined by the published, average net price of the registered OTC trade, weighted with turnover, plus the accumulated interest at the reporting date, unless this price is older than 30 days. The validity of the registered prices of the OTC trading is the marked period in the publication, in other words, it shall be calculated from the last day of the reference period even if it isn't a workday. The same method shall be applied in case of the unlisted debt securities.

- Shares:
 - shares listed on the stock exchange shall be valued on the closing price of the reporting date;
 - if no trading was occurred at the reporting date, than the last closing price of the share shall be used, unless this price is older than 30 days;
 - in case of the unlisted share, the valuation price shall based on the OTC trading price and the last weighthed average price, unless the last weighted average price is older than 30 days;
 - if non of the mentioned valuation method is applicable, than the lower of the last exchange price or the purchase price shall be used, independently from the date of the data.

- Derivative instruments:
 - according to the Regulation of the T-daily results of the forward trasactions of the Budapest Stock Exchange, if the transactions opened at „T day” than by using the strike price and the stock exchange settlement price of „T day”, if the transactions closed at „T-day” than by using the strike price and the stock exchange settlement price of „T-l day, and in case of the transactions opened before „T day”, than by using stock exchange settlement price of „T day” and „T-l day”;
 - in case of the foreign currency forward transactions over the counter, the valuation based on the prompt exchange rate and forward exchange rate based on the interbank interest rates denominated in the relating foreign currencies. The interest rates applied in the calculation, are the interbank interest rates, with the closest term to the remaining maturity of the future contract;
 - the valuation of the options relating to the issue of the interest-bearing share is according to Note 4.4.

The following table presents the hierarchy for fair value measurements in respect of financial instruments measured at fair value:

Data in THUF

31.12.2013	Level 1	Level 2	Level 3	Total
Government bonds	8 963 721	0	0	8 963 721
Corporate bonds	0	442 500	0	442 500
Shares	6 349 251	0	41 068	6 390 319
Investment fund units	26 940 764	0	0	26 940 764
Unit-linked cash	3 421 547	0	0	3 421 547
Other unit-linked financial assets	94 028	0	0	94 028
Derivative instruments	0	392 417	0	392 417
Total Assets:	45 769 311	834 917	41 068	46 645 296
Liabilities measured on fair value	720 036	0	0	720 036
Total Liabilities:	720 036	0	0	720 036

Data in THUF

31.12.2012	Level 1	Level 2	Level 3	Total
Government bonds	7 201 080	0	0	7 201 080
Corporate bonds	0	427 345	0	427 345
Shares	4 455 241	545	41 068	4 496 854
Investment fund units	25 106 988	0	0	25 106 988
Unit-linked cash	2 204 268	0	0	2 204 268
Other unit-linked financial assets	977 078	0	0	977 078
Derivative instruments	0	351 068	0	351 068
Total Assets:	39 944 655	778 958	41 068	40 764 681
Liabilities measured on fair value	915 684	0	0	915 684
Total Liabilities:	915 684	0	0	915 684

41 Contingent liabilities

The Group is subject to insurance solvency regulations and it has complied with all regulatory requirements either in accordance with EU Directives or with Hungarian regulations. The Group has no contingent liabilities in connection with such regulations or otherwise.

42 Commitments for capital expenditure

The Company had no commitments for capital expenditure as at 31 December 2013 and 2012.

43 Related party disclosures

Related party transactions, as defined by the Group, are business events between the Group and operations of the members of the Board of Directors and the Supervisory Board, beside the transactions with the jointly controlled companies.

43.1 Transaction between the group and the companies controlled by members of the Board of Directors and the Supervisory Board or their close relatives

Purchased assets:

In 2013 the Group purchased computer equipment from an IT company amounting to HUF 507 thousand (HUF 21,100 thousand in 2012).

Services used:

Use of payroll, accounting and IT services is totaling HUF 22,636 thousand (HUF 40,801 thousand in 2012).

Use of business and tax advisory services is amounting to HUF 4,835 thousand (HUF 65,822 thousand in 2012).

Benefits to the members of the Board of Directors and the Supervisory Board:

In 2013 the members of the Board and Supervisory Board received HUF 6,210 thousand (in 2012 HUF 5,997 thousand). No advances or loans were provided to them.

Sales:

BROKERNET Ltd. has divided to Quantis Consulting Ltd and Consequit Group. These successors handled turnover for the Group in 2013 of HUF 1,677,995 thousand (HUF

2,168,613 thousand in 2012). Turnover in 2013 with the Quantis Consulting Ltd. was amounted to HUF 1,435,792 thousand; Consequit s.r.o. represented HUF 137,037, Consequit Ltd. HUF 86,567 thousand and Consequit Alkusz Ltd. HUF 18,600 thousand. With Bestens Ltd. the Group handled turnover of HUF 75,144 thousand (HUF 85,466 thousand in 2012).

43.1.1 Transactions with intercompanies

CIG Fund Manager Ltd. invoiced HUF 163,850 thousand unit-linked portfolio management fee¹ and HUF 11,380 thousand management fee relating to own portfolio (turnover with CIG Pannonia Life Insurance Plc was HUF 8,111 thousand and HUF 3,269 thousand with CIG Pannonia First Hungarian General Insurance Ltd), furthermore it charged HUF 14,696 thousand net unit-linked fund management fee² in 2013 (in 2012 CIG Fund Manager Ltd. charged HUF 133,868 thousand unit-linked portfolio management fee, and HUF 476 thousand own portfolio mangament fee, while no fund management fee was occurred)

The Group did not have any transaction in 2012 and 2013 with CIG Pannonia Pension Fund Service Provider Ltd.

¹ Unit-linked portfolio management fee is charged directly to unit-linked investment fund's net asset value

² Unit-linked fund management fee is charged directly to unit-linked investment fund's net asset value

44 Subsequent events

Ottó Csurgó dr. – CFO of CIG Pannónia First Hungarian General Insurance Company Ltd. from January 2011, CFO of CIG Pannónia Life Insurance Plc. from April 2012, and member, chairman of the Board of Directors from 17 April 2013 -, resigned from his positions on 6 January 2014. His employment contract was terminated with mutual agreement. The Board of Directors – based on the proposal of the Issuer’s Remuneration and Nominations Committee – decided on the election of Mária Király dr. member of the Board of Directors as the chairman of the Board of Directors, and Gabriella Kádár dr. member of the Board of Directors as a CEO.

On 27 January 2014 the Insurer made a decision of a further capital increase in CIG Pannónia First Hungarian General Insurance Company Ltd. in an amount of HUF 250 million. The Court of Registration has registered the capital increase on 17 February 2014.

According to its analysis and estimates, the Insurer decided that the Romanian sales activity could not be efficiently performed by its Romanian subsidiary, therefore a decision was made about terminating this activity and closing TISIA. The Insurer will provide ongoing support and portfolio management services to its existing clients via cross border activity.

Budapest, 12 March 2014

Gabriella Kádár dr
Gabriella Kádár dr
Chief Executive Officer

Miklós Barta
Miklós Barta
Chief Financial Officer

Balázs Hámori
Balázs Hámori
Chief Actuary

CIG PANNONIA LIFE INSURANCE PLC.

CONSOLIDATED BUSINESS REPORT FOR THE YEAR 2013

12 March 2014

Report on the development and business performance of the Group

The Group improved its after-tax profit by HUF 2,141 million compared to the previous year, thus it achieved an after-tax loss of HUF 583 million in 2013. The total comprehensive income is a loss of HUF 519 million, which is still in accordance with management expectations. Among the results of 2013 yearly loss and termination effect (HUF 759 million) of the terminated capital investment contract with GEM were recognized. Please note that, however the termination affected the yearly result - as it is a purely equity neutral transaction – it has no effect on the shareholders's equity. Therefore the shareholders's equity increased by 13 percent (HUF 239 million), compared to the prior year.

By the end of 2013, the Issuer achieved a gross written premium of HUF 21,367 million, which means a 13 percent decrease compared to the previous year. The premium income of the life insurance segment has decreased by 25 percent compared to 2012; the missing life insurance premium income was considerably compensated by the improving performance of the non-life insurance segment, which produced a 70 percent rise in premium income. The situation of the insurance market still doesn't seem to be improving significantly, which seriously affects the performance of the CIG Group.

Still it can be said that the Issuer became a key market participant in the life insurance market: with a market share of 5.6%, it is the company with the seventh largest adjusted gross written premium on the basis of the data 2013 announced by MABISZ. Regarding premium income, in 2013, EMABIT obtained a 1.3% share of the non-life insurance market.

In 2013, a total of 4,912 life insurance policies were sold, of which 4,108 were unit-linked life insurance policies and 804 were traditional life insurance policies. As for life insurance policies sold in 2013, the share of the tied agent network is 24 percent, while the performance of other – constituted by independent brokers - sales channels was 42 percent in Hungary and 5 percent in Slovakia. The Quantis Group sold 29 percent of the policies.

At the same time, 73,306 policies were sold in the non-life business line. With new sales in the current year, the Issuer's closing stock of life insurance policies changed to 39,477 policies, the closing annualized premium thereof to HUF 19,468 million, while the non-life insurance portfolio consists of 85,487 policies and an annualized premium of HUF 4,516 million.

The sale of unit-linked life insurance is still a dominant element of the Insurer's activities, but with a continually shrinking regular premium unit-linked life insurance market, the Insurer will increasingly concentrate on the diversification of its activities, with a view to extending its conventional life insurance, health insurance and general insurance portfolio. In 2013, in line with the aims, the sales of traditional life and health insurance products in terms of annualized premium significantly increased by 70% compared to the same period of 2012. The sales of health insurance and traditional life insurance policies make up a 16% of the total new life insurance portfolio in terms of sold number, and 12% in terms of annualized premium. (It was 4% and 12% in 2012.)

In the non-life segment, the Group increased its sales activity in the area of property and liability insurance for SMEs, and started its operation on further promising niche markets such as the suretyship-related and the extended guarantee insurance. On the retail insurance market, EMABIT is primarily present with its travel insurance and household insurance products. By further focusing its sales channels, the company serves the SME and the institutional market with the contribution of its broker partners and the retail market mainly with direct sales tools.

As a result of the above, the Issuer's Board of Directors decided on the introduction of a new strategic direction according to which, in the local challenging insurance environment, they will put the emphasis on the increasing efficiency and optimization of the organisations in order to achieve a steadily improving profitable operation – in spite of the relatively stagnant new sales and gross written premium. In favour of the mentioned strategic direction, the Issuer will continue the diversification of products, services, sales channels and geographic presence in the future. Regarding to the sales channels diversification, the Issuer made cooperation agreements with several banks.

In line with the Group's strategy, the Company will significantly decrease its business presence in motor insurance segment in 2014. Based on the management expectations, significant increase in technical profit may be resulted. Instead of the motor insurance business it will focus on such target areas where EMABIT's innovative, value and service oriented and growth generating business policy targeting local SMEs, households and niche markets, can be applied more successfully. The decision is justified by the fact that, being a new Insurer and due to its smaller size and quick growth, it has to constantly bear in mind that all elements of its portfolio should profitably fit into the strategy that aims at its strengthening on the local insurance market.

On 4 November 2013, having used its call option recorded in the deed of foundation, the Issuer called 4 percent from Pannónia CIG Fund Manager Ltd.'s ownership share. In addition, it purchased a share package from Pannónia Pension Fund that embedded a 1 percent share in Pannónia CIG Fund Manager Ltd., thus it already has a 46 percent ownership share. Parallel to this, the company sold its 20 percent share in Pannónia Pension Fund Service Provider Ltd. to the Fund.

Pannónia CIG Fund Manager Ltd. in 2013 - the second operating financial year – managed nearly HUF 136 billion, in which more than HUF 133 billion related to insurance- and pension fund portfolios, herewith achieved 5,7 percent market share in the market of insurance and pension fund portfolio management. In 2013 Pannónia CIG Fund Manager Ltd. managed four own closed investment funds, wherewith –at the end of the eighth month from the commencement - achieved 1,5 percent market share in the market of closed investment funds in Hungary. The yearly revenue of Pannónia CIG Fund Manager Ltd. in 2013 was HUF 639 million, while the profit after taxation was HUF 194 million.

The Issuer's regular premium unit-linked portfolio provides a solid foundation for operation with an improved cost-bearing capacity, as a result of which the Issuer was able to cover significant part of the operating costs in 2013. The profit or loss before taxes was a loss of HUF 873 million, which is an improvement of HUF 1,850 million compared to the previous year. Without the abovementioned incremental costs of GEM option, the adjusted profit or loss before taxes would be a loss of HUF 113 million.

The existing unit-linked portfolio, the increasingly intensive sale of the Insurer's traditional life insurance, health insurance and general insurance products contribute to the formation of an excellent product mix. The improvement of client services's standards and the diversification of sales channels is a part of the new strategy – whereby the Insurer signed cooperation agreement with several banks. Beside the sales channels and product diversification, in order to achieve a steadily improving profitable operation the further increase of efficiency and the continuous optimization of the organization is necessary.

Main risk arising during the Group's investing activity

In addition to investing technical reserves, the Group invested its own investments held for trading – with particular attention to liquidity and risk aspects – primarily in Hungarian T-bills and state bonds because this ensured the risk management and flexibility that was appropriate for dynamic business growth and stable operation.

In addition to managing insurance risks, the Group pays close attention to financial risk management:

- credit risk exposure primarily arises on premium receivables from insurance policy holders, receivables from reversed commissions and on debt securities, which are managed using both financial and legal means;
- liquidity and cash-flow risk management are based on daily monitoring, to which the updating of the portfolio of easy-to-sell, marketable securities and the management of unforeseeable cash-flow problems are aligned;
- interest risks principally arise with financial reinsurance liabilities, where the level of uncertainty is low given the fixed interest agreements. Risk management is also supported by the continuous monitoring of asset-liability matching.

Presentation of the Group's financial situation in 2013

Data in THUF	2013	2012	Change
Total Assets	54 143 536	49 934 960	8%
Equity	2 092 105	1 851 805	13%
Premiums written	21 367 377	24 698 912	-13%
Loss after taxation	-582 681	-2 723 554	-79%

In the reporting period, the Group's gross written premium was HUF 21,367 million, which is 87 percent of the revenues generated in 2012. Of this HUF 15,799 million is the gross written premium of unit-linked life insurance, HUF 441 million of traditional life products, HUF 163 million of health insurance policies and HUF 4,964 million of non-life insurance.

The renewal premiums of policies concluded in the previous years have decreased by 16% in the life insurance portfolio. The gross written premium income from renewals was 13,106 million in 2013, in contrast to HUF 15,659 million in the previous year. Gross written premium from the first annual premiums of policies sold was 1,807 million, which is a 35% decrease compared to 2012 (2,761 million). The insurance market environment is still unfavorable for regular premium policies, for new policies and for renewals either. A significant number of life insurance clients (almost 12,5 percent) are using their premium holiday option, this is the main reason for the fall in renewals. This impact decreases the gross written premium, but the effect on the Insurer's profit is less significant the premium holiday option can only be used at a later, less profitable phase of the term of the contract. Top-up premiums was 44% of the previous year's top-up revenue (HUF 1,490 million), mainly relating to unit-linked life insurance policies. Within the total life insurance premium income of HUF 16,403 million, the rate of top-up premiums is 9 percent. The low percentage of top-up premiums does not have a considerable short-term effect on the profitability of the Issuer, as their cost-bearing capacity is insignificant.

Unit-linked life insurance policies sold by the Issuer that do not qualify as insurance policies under IFRS are classified by the Issuer as investment contracts. In connection with the investment contracts, the Issuer generated a premium and commission income of HUF 190 million in total during the period. The other operating income (HUF 916 million) mainly includes the Issuer's income from portfolio management and the income from reactivated policies is also recognized and accounted for as part of this item.

Among expenses, one of the most important items is the amount of claim payments and benefits as well as claim settlement costs (HUF 8,520 million together), including HUF 6,134 million related to partial or full surrender of unit-linked life insurance policies, and the claim settlement expenditure paid on general insurance is HUF 2,036 million. Another significant item is the net change in the value of life technical reserves and unit-linked life insurance reserves (HUF 5,366 million), including HUF 5,145 million relating to the increase in life insurance reserves for unit-linked life insurance policies. Concurrently with the decrease in receivables, the cancellation reserves also decreased by approximately HUF 351 million. Outstanding claim reserves increased by HUF 490 million in 2013, primarily as a result of non-life business line operations. In connection with the life insurance policy portfolio, the reserves for premium refunds independent of profit decreased by HUF 3 million, while the the actuarial reserves increased by HUF 85 million.

The total operating cost of the Issuer was HUF 8,506 million in 2013, from which HUF 5,264 million is related to the fees, commissions and other acquisition costs, and HUF 3,242 million is related to administration costs. First year commissions have declined simultaneously with the new acquisitions. Among the administration costs, other capital contributions were presented with an amount of HUF 759 million, which related to in 2013 terminated equity investment agreement with GEM. Due to the special accounting treatment, this unique entry - which relating to the agreement, and the termination-presented among the operating cost, and at the same time as an equity increasing item, therefore the increasing effect to the operating cost of the Issuer is only technical, there is no real cash-out. Consolidated changes in equity contains „other capital contributions”, where the yearly effect of GEM transaction was presented (HUF -759 million), while the effect of the technical termination of 2013's-, and prior years' results (HUF 500 million), was presented in the „termination of other consolidated capital contributions” row, with the total amount of HUF 1,259 million. Without the technical entry mentioned above, the amount of the administration costs would be HUF 2,484 million in 2013, which is a 23 percent cost saving compared with the prior year's administration costs adjusted with the same technical entry (HUF 3,214 million). The administration costs decreased considerably compared to the previous year, which is the result of the Issuer's consistently implemented cost rationalization measures and its more efficient operation.

The investment result is a profit of HUF 144 million, which is due to the aggregated effect of the following indicators. The non-realized result of unit-linked life insurance policies is a profit of HUF 304 million. In the fourth quarter the equity market indexes – except BUX and developing markets indexes – performed favourably. Performance expressed in Hungarian Forints rised significantly at American markets, with more than 7 percent yield at the end of the quarter. Among the underlying investments of the unit-linked funds were a significant money market share compared to developing markets equity exposure, therefore the portfolio remained secured from developing market's drop, and the performance was able to increase compared to the end of last quarter. The investment results were significantly influenced by the interest costs of financial reinsurance, which amounted to HUF 212 million. The Issuer realized a profit of HUF 289 million on the investment of equity and technical reserves. The effect of interest-bearing shares on profit and loss is a payable interest of HUF 237 million in 2013, and a profit of HUF 32 million of the change in the fair

value of assets and liabilities relating to embedded derivatives, which in total means a loss of HUF 205 million.

The Issuer realized HUF 82 million profit from the result of the Pannónia CIG Fund Manager Ltd. in 2013, the mentioned amount presented among the share of the profit of associates and joint ventures accounted for using the equity method.

As a result of all of the above, the loss before taxes amounted to HUF 873 million (in 2012, the loss was HUF 2,723 million), in accordance with the plans of the Issuer. Among deferred tax incomes HUF 297 million recognized related to the deferred tax losses of the prior years. A corporate tax of HUF 7 million is recognized under tax expenses. The other comprehensive income primarily contains a change in the fair value of available-for-sale financial assets amounting to HUF 64 million and, thus, the total comprehensive income represented a loss of 519 million in 2013.

The Issuer's balance sheet total was HUF 54,144 million; its financial position is stable; the company has met its liabilities in full.

Subsequent events

Ottó Csurgó dr. – CFO of CIG Pannónia First Hungarian General Insurance Company Ltd. from January 2011, CFO of CIG Pannónia Life Insurance Plc. from April 2012, and member, chairman of the Board of Directors from 17 April 2013 -, resigned from his positions on 6 January 2014. His employment contract was terminated with mutual agreement. The Board of Directors – based on the proposal of the Issuer’s Remuneration and Nominations Committee – decided on the election of Mária Király dr. member of the Board of Directors as the chairman of the Board of Directors, and Gabriella Kádár dr. member of the Board of Directors as a CEO.

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Number of employees, ownership structure

The Issuer’s ownership structure (31 December 2013)

	Number of shares	Ownership stake	Voting rights
Domestic private individual	34 373 519	52,75%	58,02%
Domestic institution	27 637 640	42,41%	39,42%
Foreign private individual	317 897	0,49%	0,46%
Foreign institution	608 045	0,93%	0,63%
Nominee, foreign private individual	24 799	0,04%	0,04%
Nominee, foreign institution	51 530	0,08%	0,08%
Unidentified item	2 150 912	3,30%	1,35%
Total	65 164 342	100,00%	100,00%

The Issuer engaged KELER Ltd. with keeping the shareholders' register. If, during the ownership verification, an account manager with clients holding CIGPANNONIA shares does not provide data regarding the shareholders, the owners of the unidentified shares are recorded as “unidentified item” in the shareholders’ register.

From the owners of the Group only VINTON Vagyonkezelő LLC. has a holding over 10%.

The Company did not issue any equities embodying special management rights.

The Company does not have any management mechanism in place prescribed by an employee shareholding system.

The Company has no agreements between the Company and its managers or employees that prescribes compensation if the given manager or employee resigns, if the employment of the manager or employee is terminated illegally, or if the employment relationship is terminated on account of a public purchase offer.

In the third quarter in 2012, the Issuer's Board of Directors, acting on the basis of an earlier authorization granted by the General Meeting, resolved to implement a private placement through the issue of interest-bearing shares; as a result, the shareholders increased share capital by HUF 1.4 billion. The registered capital consists of 63,283,203 dematerialized registered voting series "A" common shares of forty Hungarian Forints of nominal value each, 1,150,367 dematerialized registered interest-bearing voting series "B" shares of forty Hungarian Forints of nominal value each, 730,772 dematerialized registered interest-bearing voting series "C" shares of forty Hungarian Forints of nominal value each.

Of the interest-bearing shares, the 9% (nine percent) per annum fixed-rate interest on the issue value of shares in the "B" series is calculated in HUF. The 7% (seven percent) per annum fixed-rate interest on series "C" shares with an issue value recorded in EUR is calculated in EUR. Shares of series "B" and "C" are converted into series "A" common stock after 5 years from their issue on the basis of a specified conversion rate.

The conversion ratio of the issued interest-bearing shares to be applied in 5 years is not fixed, i.e. it cannot be set at the time of the issue how many common shares will be issued to replace one interest-bearing share. This conversion ratio will be set on the basis of the turnover-weighted average price of the common shares at the Budapest Stock Exchange over the six-month period immediately preceding the conversion date.

According to Note 35 and Note 3.18.3 of IFRS consolidated financial statements, the issued interest bearing shares aren't included in the share capital, or capital reserve, - based on IFRSs adopted by the EU- until the conversion of the shares. Therefore a difference exists in the amount of share capital and capital reserve, according to HAL, or IFRS. 63,283,203 ordinary shares are presented as share capital.

No additional limitation or dispose rights relating to the shares recorded in the Insurer's articles of association.

Corporate Governance Report

The Corporate Governance Recommendations published by the Budapest Stock Exchange (BSE) contain recommendations for corporate governance practices of companies listed on the BSE.

In addition to its annual report the Insurer also publishes a corporate governance report after the listing of its equities on the BSE, in which corporate governance rules are presented along with corporate governance practices followed. The Annual General Meeting is responsible for accepting the corporate governance report.

The corporate governance report presents the managing bodies of the Insurer and describes their operations, lays down the internal controls and internal audit system, and outlines the rules on providing information and convening general meetings. It also contains the report on compliance with the contents of the Corporate Governance Recommendations and on the level of compliance.

During its operations the Insurer adheres in full to applicable legal regulations, the policies and procedures of the BSE and the provisions of the Hungarian National Bank.

The Insurer's organizational structure and operating principles are set forth in the prevailing version of the articles of association. The Insurer has a Board of Directors comprising of at least three and no more than seven members, whereby the members are selected by the General Meeting for no more than five years, and are removed by the same body. Chairman of the Board is selected by the Board members. The Insurer has a Supervisory Board comprising of at least three and no more than ten members, whereby the chairman and the members are selected by the General Meeting for no more than five years, and are removed by the same body.

Decisions on drafting and changing the articles of association fall under the exclusive competence of the General Meeting, apart from issues affecting the Insurer's name, registered seat, scopes of activities, branches and activities (not including the core activity) which can be resolved by the Board of Directors.

If so authorized by the General Meeting and with the prior consent of the Supervisory Board, the Insurer's Board of Directors can decide to raise share capital, and can accept interim statements of financial position in connection with raising share capital from assets over and above share capital.

The General Meeting establishes an Audit Committee comprising of at longest four persons from among the independent members of the Supervisory Board of the Insurer, the purpose of which is to monitor the completeness of the Insurer's financial report, makes a proposal for the auditor, its remuneration and contracting, monitors the compliance with legal and regulatory requirements, the independence, competences and performance of the auditor.

The Audit Committee evaluates the financial reporting system, makes proposals for taking necessary steps. It helps the operation of Supervisory Board, monitors the controlling and risk management system's effectiveness.

The Audit Committee carries out tasks of supervisory nature. While carrying out its tasks, the Committee relies on persons and organizations both within and outside of the Insurer, on the basis of the information provided in this way.

The internal audit system comprises control mechanisms incorporated into processes at the Insurer, management controls and the independent internal auditor. The Insurer designed and operates the process controls and management control system in a way that they ensure the data and information in the financial reports is free from material misstatement.

The inner defense lines of the Group are the internal auditor and the compliance and risk manager.

The functioning of the internal audit system is supported by an independent internal control function, which is overseen by the Supervisory Board. The responsibilities of the internal auditor include examining whether the Insurer operates in accordance with internal procedures as well as examining insurance activity from the perspective of legality, security, transparency and expedience. The internal auditor examines the accuracy and completeness of reports and data supplied to the Supervisory Authority by the Insurer at least on a quarterly basis.

The Insurer's underwriting process consists of identifying, measuring, managing and monitoring risks. The Insurer operates a risk management system that is in line with European Union and Hungarian legal regulations, recommendations and insurance best practice.

Risk Committee

The principal task of the Risk Committee is to assist and support the Insurer's management in carrying out their risk management activity in accordance with the laws and other rules as well as the articles of association and internal regulations of the Insurer. The Risk Committee's chairman and members are selected by the Board of Director. When selecting the chairman and the members of the Risk Committee, the Board of Directors must keep in mind that all areas of expertise with relevant business know-how and knowledge in respect of risk management issues must be represented in the committee.

Risk Committee meets in every month, it follows up the actions for risk reduction, evaluate of the key performance risk indicators and draws the lesson from risk incidents.

Risk management and the Chief Compliance Officer

Risk Manager was established as a separate organizational position, which directly reported to the Chief Executive Officer.

The responsibility of the Risk Management Director covers the development of the Company's risk strategy, in connection with, among others, the risks and security issues arising in the areas of operation, compliance, projects and the prevention of economic crime. This area coordinates the establishment of risk-reducing procedures, the monitoring of implementation and the follow-up of results.

In addition to managing compliance risks, the Chief Compliance Officer – which tasks assigned to the Legal Department from 2013 - by continuously following the changes in the

operational environment, also provides the various areas with information necessary for proper operation (changes of rules, advising on the modification of procedures) and checks, not subject to business purposes, whether the operation indeed complies with the valid laws.

Prevention of fraud and money laundering was assigned to the Lead Legal Advisor.

Other disclosures

The existence of human resources is indispensable during the activity of the Group; therefore the Group lays great stress on the training, career building and motivation of its employees. It continues to endeavor to ensure such working conditions and atmosphere for our employees, in which they can be efficient and committed while carrying out their work. The Group is convinced that excellent workforce should also be motivated and for this reason the creation of a workplace of the highest possible standards continues to be the company's aim.

In December 2011 the Group established a business location in Debrecen in order to ensure a prominent role for its product innovation development and to be able to improve its activity in Eastern Hungary.

Environmental protection is not directly linked to the Group's core activities, nevertheless, when developing the working conditions, using paperless processes and outsourcing, the Group contributes to ensuring an energy-efficient, healthy and environmentally friendly workplace.

The figures and evaluation shown in the consolidated statement of financial position, the consolidated statement of comprehensive income, the consolidated changes in equity, consolidated cash-flow statement and the supplementary notes, as well as the supplementary information presented in the business report provided the foundation for developing a true and fair view of the financial position of CIG Pannónia Life Insurance Plc., of its assets and financial performance and of the result of its operations.

Budapest, 12 March 2014

Gabriella Kádár dr
Gabriella Kádár dr
Chief Executive Officer

Miklós Barta
Miklós Barta
Chief Financial Officer

Balázs Hámori
Balázs Hámori
Chief Actuary